

<b>Item No.</b> 16.	<b>Classification:</b> Open	<b>Date:</b> 14 July 2020	<b>Meeting Name:</b> Cabinet
<b>Report title:</b>		Annual Performance Report 2019/20	
<b>Ward(s) or groups affected:</b>		All	
<b>Cabinet Member:</b>		Councillor Peter John, Leader of the Council	

## **FOREWORD - COUNCILLOR PETER JOHN, LEADER OF THE COUNCIL**

A fairer future for all means that Southwark's a great place to live, work and have fun, where residents have the skills to work, a quality home, and where every child has the best start in life. Where your background does not determine your life chances, and where everyone benefits from the growth and opportunity that the borough has to offer. Creating a fairer future for all has been our vision for Southwark since 2010. In 2018 we set another bold and ambitious council plan, committing the council to going further to make our vision of a fairer future a reality for all our residents. Two years into our four-year plan, we have already made good progress on many of the commitments and some commitments have been met entirely. We have supported thousands of residents into jobs, delivered new council and affordable homes, developed plans to tackle the Climate Emergency and make Southwark carbon neutral by 2030, opened a new secondary school and invested in our award winning libraries and parks.

When we set out our measures and milestones for this year we could not have predicted that Southwark, like the whole country and indeed the world, would be faced with a global pandemic. The COVID-19 crisis has had a huge impact on our borough, including residents who have been ill or sadly lost loved ones, local businesses which have been forced to close or significantly change the way they operate, and the council itself which has had to fundamentally change the work we do to respond to the pandemic. Alongside keeping vital frontline services operating during the crisis, the council has played a critical role in delivering the public health response to the pandemic and provided support to thousands of vulnerable residents through completely new structures such as the Community Hub. We also know that as a result of the pandemic, the country is heading into a period of recession and local authorities face a huge financial challenge.

Despite the unprecedented challenge we face as a borough, the council is committed to continuing to deliver a fairer future for all of our residents. We have already made good progress on delivering on many of the promises set out in the 2018-22 Council Plan and we will continue to deliver those promises over the next two years. However, in light of the global pandemic and the resulting impact on the council and the borough, some of the commitments outlined in the Council Plan will be significantly more difficult to deliver, or may need to be delivered in a different way. Therefore, we are undertaking a process to review the Council Plan commitments in the context of COVID-19 and we will bring a refreshed Council Plan to Cabinet later in the year. We know there is still much more to do and we will continue to be open and honest about the challenges we face, and we will never stop being ambitious for our residents and our borough.

## **RECOMMENDATIONS**

That Cabinet:

1. Notes the council's performance over 2019-20 against the Council Plan 2018-2022
2. Agrees to bring a refreshed Council Plan to Cabinet in September

## **BACKGROUND INFORMATION**

3. In November 2018 Council Assembly approved the Council Plan 2018-22. This set out the programme of work that the council will achieve over the period 2018-19 to 2021-22. It is a clear statement to the residents, businesses, local voluntary/community sector organisations and other stakeholders of that programme and how the council will continue to deliver a fairer future for all in Southwark.
4. The Council Plan set out seven "vision statements" that are at the heart of what we want to achieve for Southwark:
  - The best start in life: clean air, great schools and an opportunity to thrive
  - The quality homes that you and your family need
  - Fighting for you, on your side in challenging and uncertain times
  - A great place to live with clean, green and safe communities
  - A healthy borough where your background doesn't determine your life chances
  - Full employment, where everyone has the skills to play a full part in our economy
  - A modern efficient council: working with the community, listening to residents and open to you.
5. The Council Plan is structured around eight priority themes. These reflect the things that the people of Southwark said were most important to them. These priority themes are:
  - A place to call home
  - A place to belong
  - A greener borough
  - A full employment borough
  - A healthier life
  - A great start in life
  - A safer community
  - A vibrant Southwark.
6. Each theme includes a set of commitments which are in turn underpinned by a series of "measures" and "milestones" that show in a clear and transparent way, how our performance will be judged.
7. During 2019-20 the council has monitored performance against the commitments in the Council Plan, as well as key 'business as usual' targets, with performance data reviewed on a quarterly basis.

8. This annual performance report summarises delivery against the Council Plan in 2019-20. In line with our fairer future principle of being open, honest and accountable, the full cabinet portfolio performance schedules will be available on the council's website.
9. Southwark, like the whole country and indeed the world, has been significantly affected by the global COVID-19 pandemic. The crisis has had a huge impact on our borough, and the council itself which has had to fundamentally change the work we do to respond to the pandemic. The council has played a critical role in delivering the public health response to the pandemic, keeping frontline services operating during the crisis and developing new structures such as the Community Hub. The pandemic and economic fallout will also have a lasting impact on Southwark's finances. Based on the cost of delivering our response to COVID-19 and the loss in income, without additional funding from government the council is facing a £45m shortfall in our budget.
10. Details of the council's response to the COVID-19 pandemic, including the impact on council services and the responsibilities the council has undertaken to support residents and businesses through the crisis, are detailed in the #SouthwarkTogether Cabinet reports of May and June 2020.
11. Despite the unprecedented challenge we face as a borough, the council is committed to continuing to deliver a fairer future for all of our residents. We have already made good progress on delivering on many of the promises set out in the 2018-22 Council Plan and we will continue to deliver those promises over the next two years. However, in light of the global pandemic and the resulting impact on the council and the borough, some of the commitments outlined in the Council Plan will be significantly more difficult to deliver, or may need to be delivered in a different way. Therefore, we are undertaking a process to review the Council Plan commitments in the context of COVID-19 and we will bring a refreshed Council Plan to Cabinet later in the year.

## **KEY ISSUES FOR CONSIDERATION**

12. This annual performance report summarises the second year of delivery against the 2018-22 Council Plan. In line with our fairer future principle of being open, honest and accountable, this report and the full cabinet portfolio performance schedules for 2019/20 will be available on the council's website.
13. We have made good progress against our fairer future promises and some commitments have been met entirely. Some notable achievements from this year include:
  - 1,226 Southwark residents supported into jobs
  - Great Estate programme launched with a £1m pilot scheme to be led by residents on how best to improve their estates
  - Empty council homes being turned around within 28 days to make them ready for new tenants to move in
  - Over 3,000 residents supported in the community through the Southwark Mental Health and Wellbeing Hub
  - Southwark officially recognised as a Living Wage Borough, with 43 more employers in Southwark paying the London Living Wage

- Borough-wide swimming lesson pilot programme launched for adults in all Southwark pools
  - 94% of schools in Southwark are Ofsted rated good or outstanding
  - New secondary school opened in Borough in September 2019.
14. A full update on the progress against the commitments in the Council Plan is detailed in the Council Plan 2019-20 Progress report (Appendix 1) and performance schedules (Appendix 2).

### **Community impact statement**

15. The purpose of this report is for cabinet to note delivery against the Council Plan 2018-22. No specific equality analysis has been undertaken on this report as there are no impacts arising from the report itself.
16. Future decisions made on the basis of the performance highlighted in this report may require further equality analysis to be undertaken and more detailed consideration of the impact on local people and communities as appropriate. The Forum for Equalities and Human Rights and Southwark's Equality and Human Rights Panel were engaged in the development of the initial Council Plan 2018-22 and will be engaged in the refresh of the Council Plan.
17. We will give due consideration to the Public Sector Equality Duty (PSED) as a positive duty to consider the promotion of equality throughout the delivery of the Council Plan. We will also publish information on our website to show how we implement the PSED in our work and performance.

### **Resource implications**

18. There are no immediate resource implications arising from this report. Any additional funding required will be subject to financial appraisal and reported through the council's budget setting process.

## **SUPPLEMENTARY ADVICE FROM OTHER OFFICERS**

### **Director of Law and Democracy**

19. In the past local authorities had been subject to various duties relating to the monitoring of performance. This regime has now largely been abolished, firstly by the Local Government and Public Involvement in Health Act 2007 and subsequently the Localism Act 2011.
20. However, a local authority is still under a general duty of best value to "make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness". The Council Plan is one of the ways the council can demonstrate that it is achieving this requirement.
21. As paragraph 15 of the report states, no specific equality analysis has been undertaken for this report as there are no anticipated impacts on the community arising from the report itself. However, cabinet is reminded in the exercise of all its functions, must have due regard (section 149 Equality Act 2010) to the need to (a) eliminate discrimination, harassment, victimisation or other prohibited conduct, (b) to advance equality of opportunity and (c) foster good relations between persons who share a

relevant protected characteristic and those who do not share it. As paragraph 16 states, further equalities analysis may be need to be undertaken in relation to any subsequent work or proposals that arise from the ongoing implementation of the Council Plan and an equality analysis will be produced for the refresh of the plan.

### Strategic Director of Finance and Governance

22. The report is requesting cabinet to note the council's performance over 2019-20 against the Council Plan 2018-2022. Full details and background are contained within the main body of the report.
23. The strategic director of finance and governance notes that are no resource implications associated with the recommendations, as mentioned in financial implications.
24. Staffing and any other costs connected with this report to be contained within existing departmental revenue budgets.

### BACKGROUND DOCUMENTS

Background Papers	Held At	Contact
Council Plan 2018-19 – 2021-22	160 Tooley Street PO Box 64529 London SE1P 5LX	Aine Gallagher 020 7525 3855
<b>Link:</b> <a href="http://www.southwark.gov.uk/council-and-democracy/fairer-future/council-plan">http://www.southwark.gov.uk/council-and-democracy/fairer-future/council-plan</a>		
Council Assembly Report (Item 6.1) Council Plan 2018/19 – 2021/22 and Equalities analysis	160 Tooley Street PO Box 64529 London SE1P 5LX	Matthew Little 020 7525 0388
<b>Link:</b> <a href="http://moderngov.southwark.gov.uk/ieListDocuments.aspx?CId=132&amp;MId=6095&amp;Ver=4">http://moderngov.southwark.gov.uk/ieListDocuments.aspx?CId=132&amp;MId=6095&amp;Ver=4</a>		

### APPENDICES

No.	Title
Appendix 1	Council Plan 2019-20 Progress report
Appendix 2	2019-20 Performance schedules

## AUDIT TRAIL

<b>Cabinet Member</b>	Councillor Peter John, Leader of the Council	
<b>Lead Officer</b>	Eleanor Kelly, Chief Executive	
<b>Report Author</b>	Aine Gallagher, Cabinet and Public Affairs Officer	
<b>Version</b>	Final	
<b>Dated</b>	3 July 2020	
<b>Key Decision?</b>	Yes	
<b>CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER</b>		
<b>Officer Title</b>	<b>Comments Sought</b>	<b>Comments Included</b>
Director of Law and Democracy	Yes	Yes
Strategic Director of Finance and Governance	Yes	Yes
List other officers here		
<b>Cabinet Member</b>	Yes	Yes
<b>Date final report sent to Constitutional Team</b>	3 July 2020	