APPENDIX A

Complaints Breakdown

Year	2014	2015	2016	2017	2018	2019
Total number of complaints	3	4	14	7	5	1
Member complaints against member	None	None	None	None	None	None
Member of public complaints against members	3 1 [sent for investigation local solution by monitoring officer] 1 [sent for investigation no breach] 1 [no further action]	4 1 [local solution by monitoring officer] 3 [sent for investigation no breach]	14 1 [withdrawn] 2 [local solution by monitoring officer] 11 [no breach of the code identified]	7 7 [no breach of the code identified]	5 4 [no breach of the code identified] 1 [determined by Sub-Committee]	1 1 [local solution by monitoring officer]
Officer complaints against members	None	None	None	None	None	None