

Changing Places Toilets in Southwark

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What is a Changing Places toilet?

Changing Places toilets (CPTs) are large accessible toilets that include specialist equipment such as hoists and adult-size changing benches so people with specific care needs can receive safe and dignified personal care away from home.



Regulatory changes

From Jan 2021 a significant change was made to building regulations, requiring the installation of Changing Places toilets in any new builds or major refurbishments in respect of

- Places of assembly, recreation and entertainment (e.g. art galleries, cinemas, libraries, museums) with capacity of 350+ or collections of smaller buildings such as zoos, theme parks with a capacity of 2000+
- Shopping centres or retail parks with a gross floor area of 30,000m² or more
- Retail premises with a gross floor area of 2500m² or more
- Sport and leisure buildings with a gross floor area more than 5000m²
- Hospitals and primary care centres
- Crematoria and cemetery buildings

More information [here](#)

Changing Places Campaign

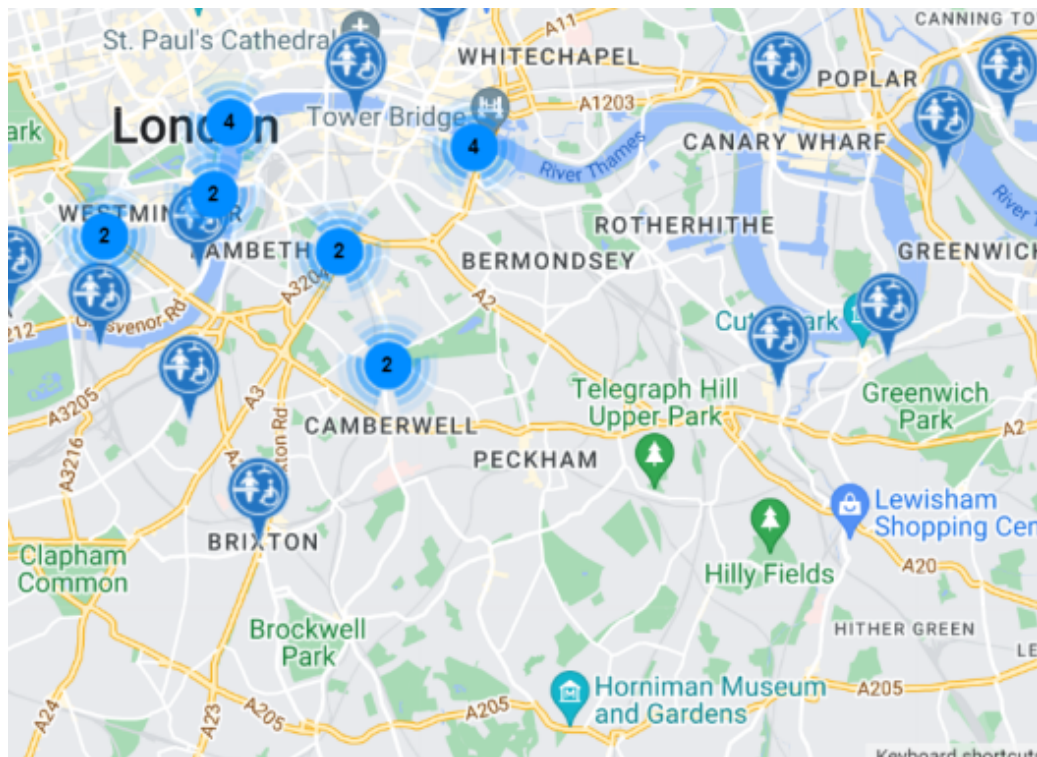
<https://www.bbc.co.uk/news/av/uk-england-lancashire-42780873>

Changing Places in Southwark

Existing provision

According to the [Changing Places National Map](#), there are 7 CPTs in Southwark:

- Guys & St Thomas' Hospital
- London Bridge Station
- Tate Modern
- Southwark Resource Centre
- The Castle Centre
- Cambridge House (?)
- City Hall (?)



The LA with the most CPTs is Leeds with 42 (approx. 1:19,000 population compared to 1:46,000 in Southwark)

Changing Places in Southwark

Evidence of local need

- Resident population includes:
 - 120 people issued with a hoist.
 - 130 residents that have double handed care needs (requiring care from 2 people).
- Additionally, we are a Central London Borough that welcomes a substantial number of visitors every year which include a significant number of disabled visitors

Note

It is difficult to quantify the need for CPTs in Southwark as users include residents, visitors, and their respective carers (both paid and unpaid). These stats provide some insights but should be considered with caution, as they are likely to significantly underestimate the numbers of people that require these facilities.

“We're unable to leave the house for more than 4 hours due to toileting needs, on this occasion we was 1 hour away from home and a toilet was needed there was no changing place toilet within the area so had to return home to use toilet as we have all necessary facilities at home”

Southwark Parent Carer



Changing Places in Southwark

Local survey

Top day out destinations for people surveyed:

1. Parks
2. Shopping/ Town Centres
3. Entertainment Venues (Cinema, Bowling, Theatre)
4. Leisure/ Sports Centre
5. Meals/ Dinner out

Preferred locations for new CPTS:



A word cloud showing various locations and facilities. The most prominent words are 'Surrey Quays' and 'shopping centre'. Other visible words include 'Nunhead community', 'Sainsbury Sydenham cinema', 'Rye Park', 'Dulwich council sports centre', 'Fox on the Hill Library', 'Dulwich Park Picture', 'Park - Bede Peckham community Centre', 'Cheery Tree', and 'House Transport Hubs'.

50% of respondents that answered this question mentioned Surrey Quays.

1/3 also referenced one or more parks including Southwark Park, Peckham Rye Park and Dulwich Park.

Government scheme

In 2021, Local Authorities were invited to opt-in to share a £30m capital fund to install more Changing Places toilets across England in existing buildings.

Southwark was successful in a bid for £120K to support the development of 3 new facilities at:

1. **Surrey Quays**
2. **Dulwich Park**
3. **Peckham Leisure Centre (upgrade to existing facility)**

Match funding of £80K was agreed by the C&A capital board.

Progress to date

Peckham Pulse: Refurbishment underway, anticipated completion by end Nov.

Dulwich Park: Planning application approved on 11th September. Installation target date of 22nd November 2023.

Surrey Quays: Appropriate site couldn't be identified due to ongoing re-development of this area. Assurances received from Tesco that new store will include a CPT.

A change request was submitted to DLUHC to request a reduction in delivery outputs from 3 units to 2 with the remaining funding used to off-set the additional cost of the modular unit at Dulwich Park (previously being met by C&A match-funding).

The C&A match funding has been parked for now, to allow us to explore other opportunities to develop CPT provision without the constraints of the government grant terms.

Plans for other CPTs in Southwark

Canada Water Leisure Centre

Una Marson library (due to open Autumn 2023)

CPT included within [proposed upgrade to Peckham Rye Station](#)

