

# **Guy's and St Thomas' Elective Care Recovery**

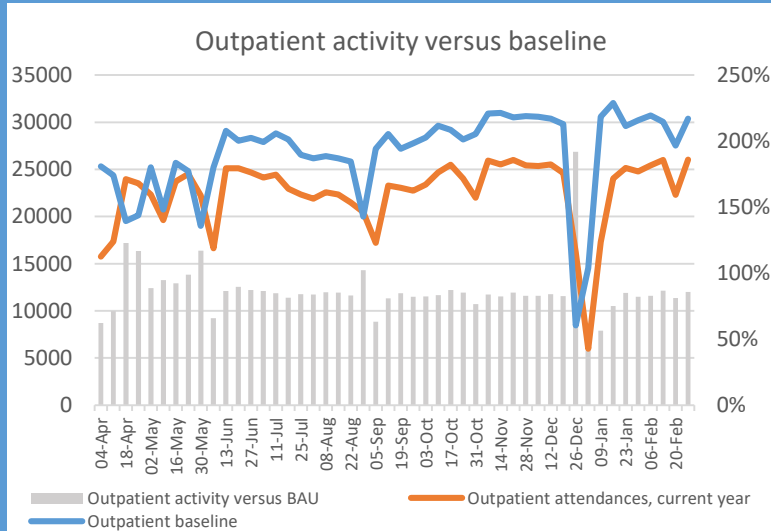
**Southwark's Health and Social Care Scrutiny Commission**

**March 2022**

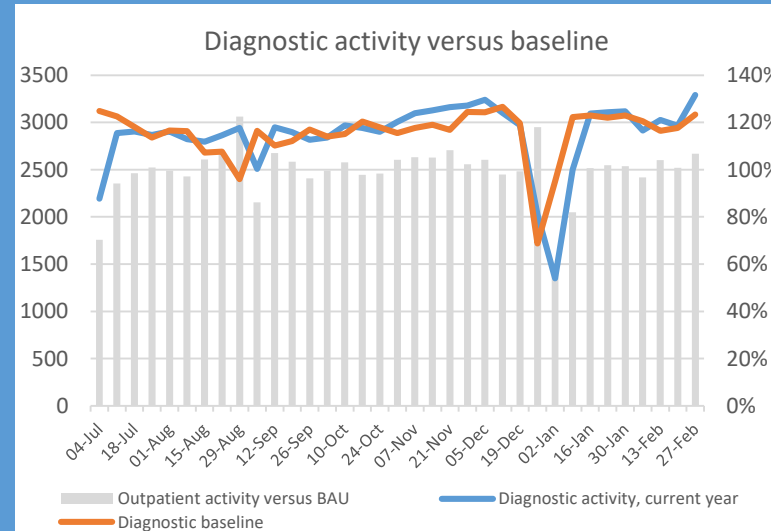
# Outpatient and Elective activity

COVID-19 has had a significant impact on our activity volumes throughout all waves of the pandemic

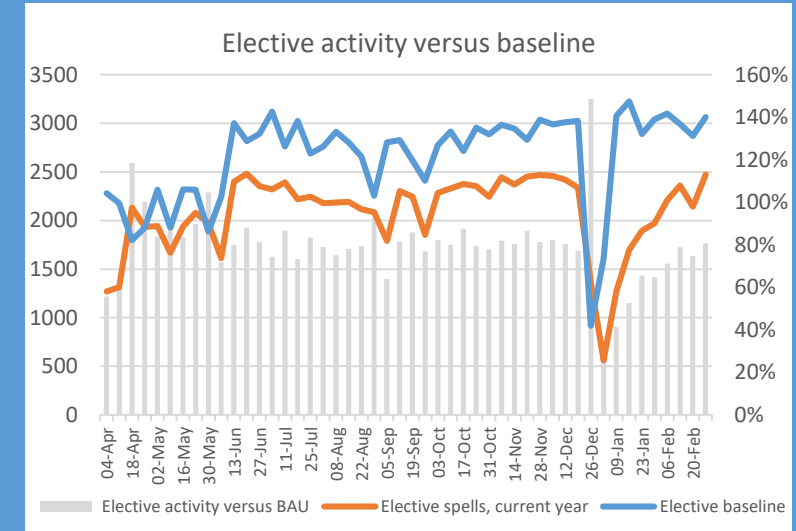
**Outpatient activity: 4 week rolling average: 84% of baseline activity Pre-Covid (19/20\*)**



**Diagnostic activity: 4 week rolling average: 102% of baseline activity pre-Covid (19/20\*)**



**Elective activity: 4 week rolling average: 76% of baseline activity pre-Covid (19/20\*)**



\*Activity is measured against the 2019/2020 financial year. March 2021 activity uses March 2019 activity as a baseline as the pandemic was declared 11/03/20 and so March 2020 is not accurate BAU.

\*\*RBH clinical group data is included from January 2021

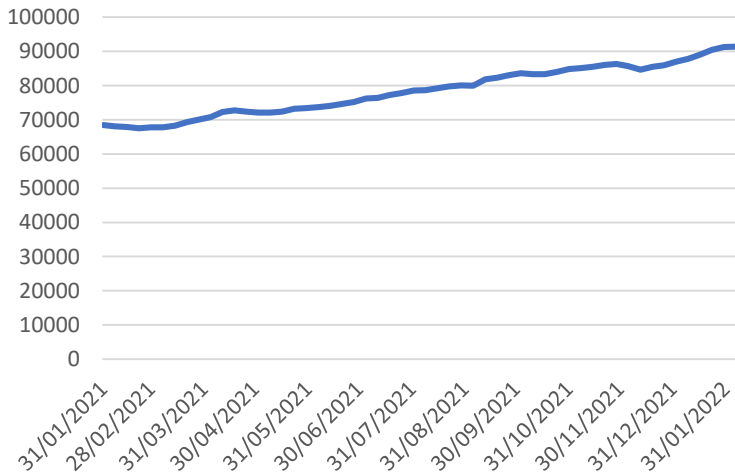
# Waiting Lists

**We have recovered well and quickly between waves, and are starting to reduce the number of very long waiters**

- Although the total number of patients on the waiting list has grown by 29% this financial year, the number of patients waiting over a year for routine treatment has reduced by 60% so far this financial year, a reduction of over 2000 patients.
- There are plans in place to eliminate any patients waiting over 2 years by July 2022

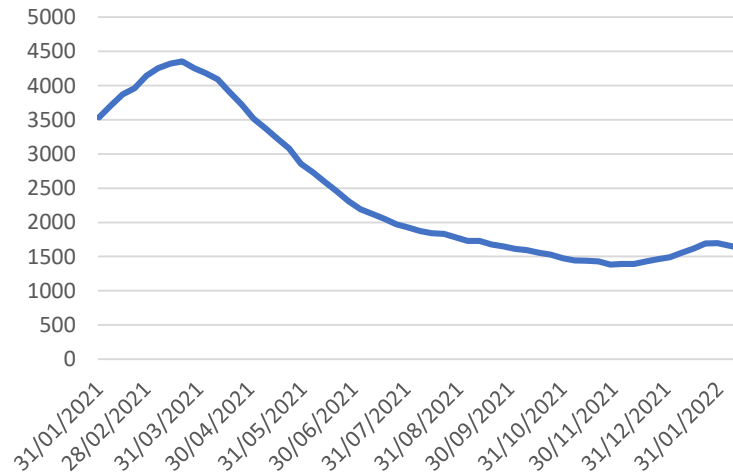
**Total waiting list, as at 13/02/22 = 91,584**

Total waiting list



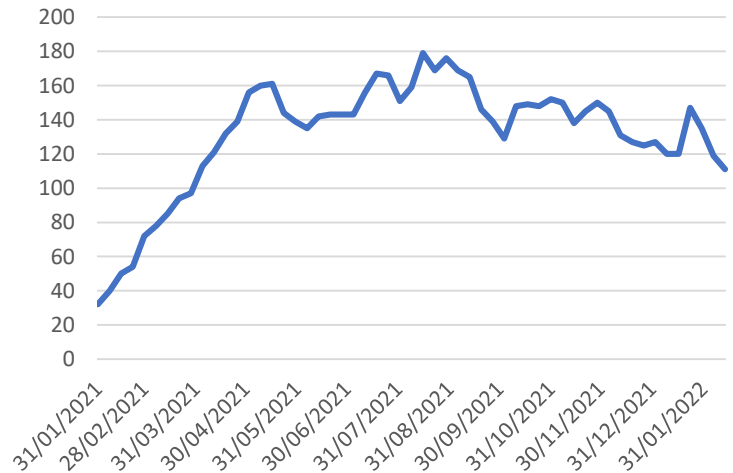
**52+ Position, as at 13/02/22 = 1,619**

52+ Position



**90+ Position, as at 13/02/22 = 111**

90+ Position



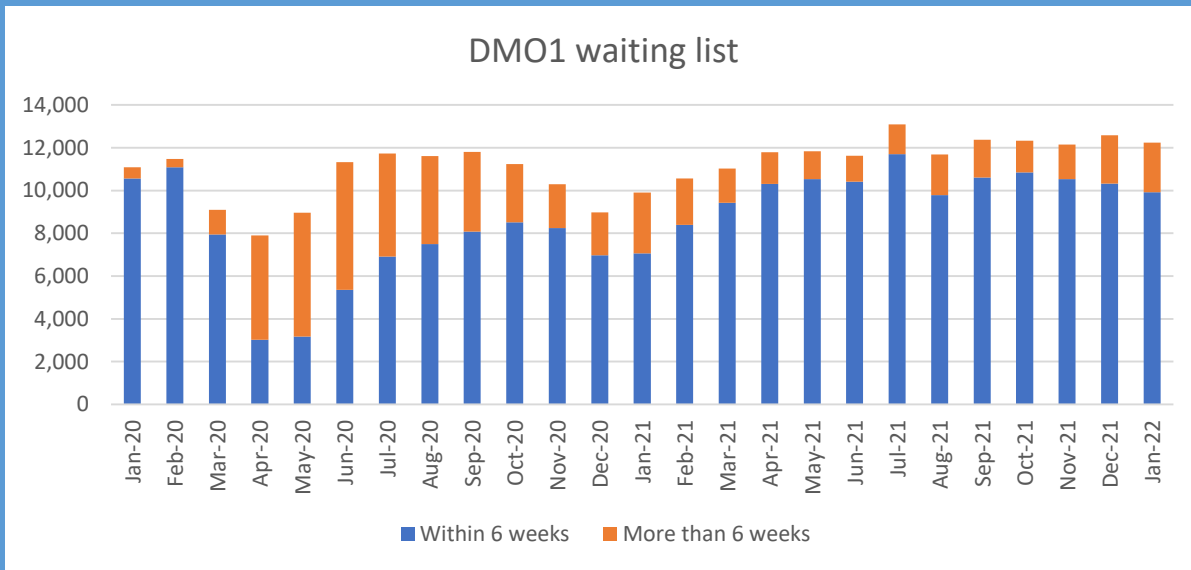
\*June 2020 DMO1 position does not include RBH modalities as this position was prior to the merger.

# Waiting Lists

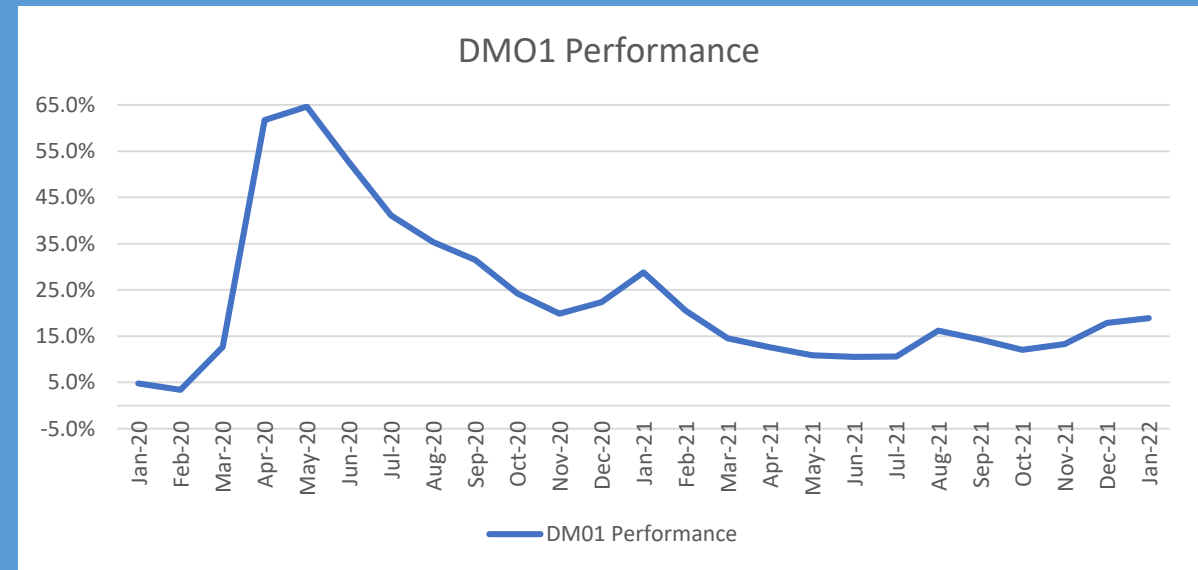
We have recovered well and quickly between waves, and are starting to reduce the number of long waits for diagnostic procedures

- The number of patients waiting for a diagnostic procedure has stabilised.
- Since peaking in June 2020, waits for diagnostic procedures (DMO1) have reduced by 61%.

Total waiting list, as at January 2022 = 12,240



% of patients waiting over 6 weeks, as at January 2022 = 18.9%



\*June 2020 DMO1 position does not include RBH modalities as this position was prior to the merger.

# Care Redesign

**We are mindful that we still have a long way to go and that waiting times pre-COVID were not where we would have wanted, and so we are underway with major programmes of redesign and recovery**

## **Ambulatory Care Programme**

Transforming outpatients including:

- Improved management of referrals between primary and secondary care;
- Improving our communications with patients, particularly those with extremely long waits;
- Using new initiatives to improve access – about 25% of our outpatient consultations are now undertaken virtually, this was ~3% pre-Pandemic. Some follow up appointments have now been moved to be patient initiated (PIFU)

## **Improving admitted productivity**

Transforming admitted pathways, including:

- Further development work to deliver a seamless pre-assessment pathway;
- Improve theatre utilisation;
- Deliver measurable improvements in communications with patients, particularly those with extremely long waits

## **Working with our acute partners across SEL**

- Our recovery needs to be inclusive across SEL and so we are working collectively with KCH and LGT to provide mutual aid to each other where one trust has capacity or there is significant inequity of access.

## **Reducing Health Inequalities**

- Establishing a trust wide programme on health inequalities to improve completeness of data for the trust
- Develop bespoke reports which allow us to analyse the waiting list by age, ethnicity, deprivation and disability

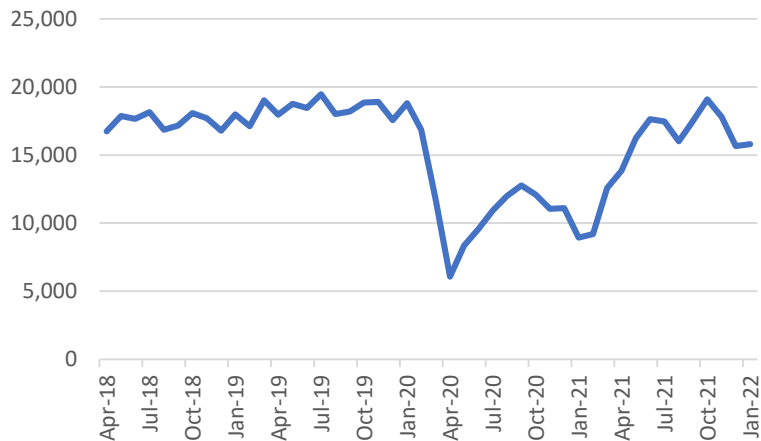
# Unscheduled emergency care

**We continued to treat patients requiring emergency care during each wave of the pandemic.**

- ED attendances are lower than we've seen in the summer and autumn months of 2021/22, but is a significant increase of the volume of activity reported a year ago (January 2021 all type attendance total: 8,939).
- Despite operational pressures, we have been able to consistently see above 80% of UEC attendances within 4 hours.
- Although the number of patients waiting in ED for over 12 hours has increased since February 2020, work with SEL partners is ongoing to improve this position.

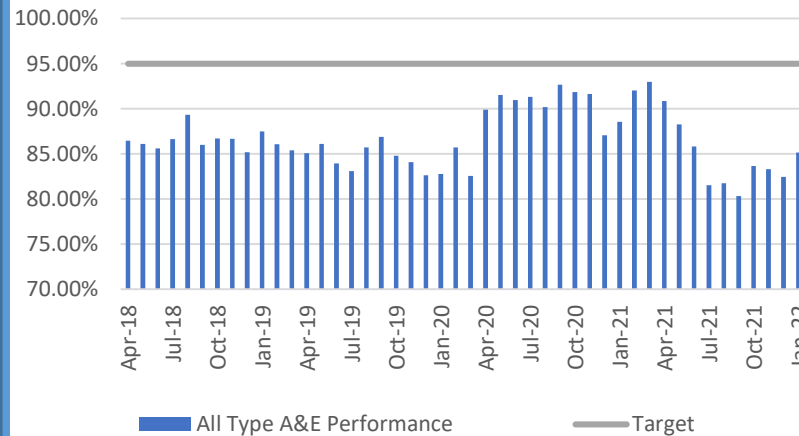
**Total UEC Attendances for January 22 = 15,794**

Total UEC Attendances



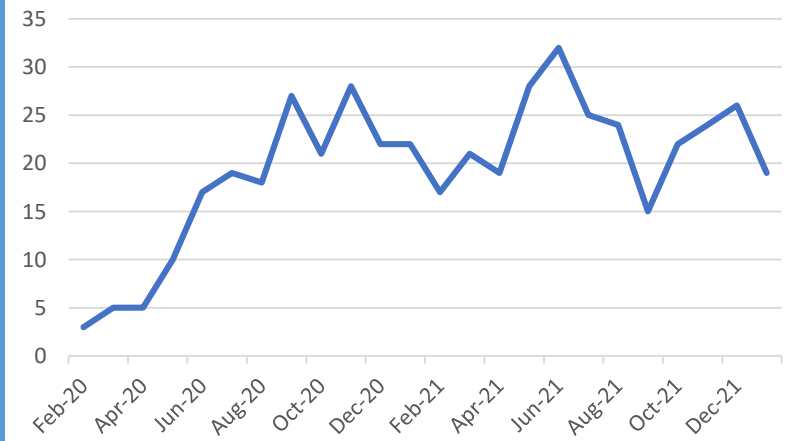
**Percentage of ED attendances seen within 4 hours for January 22 = 85.13%**

Submitted 4 hour performance



**12 hour breaches from decision to admit for January 22 = 19**

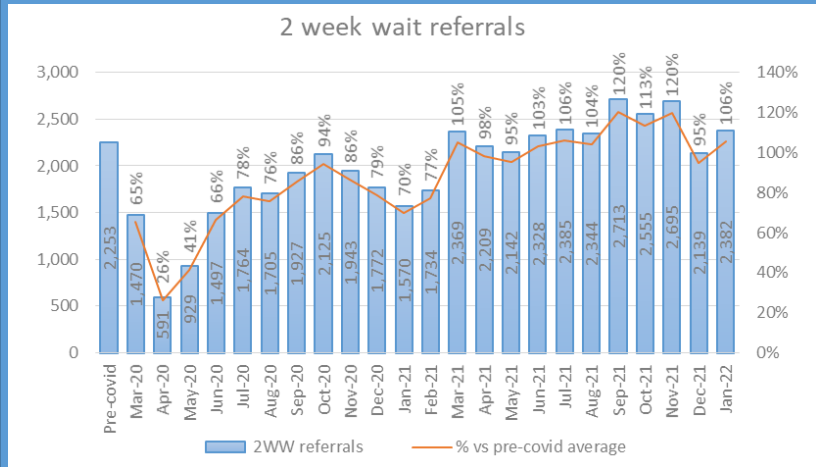
12 hour breaches from decision to admit



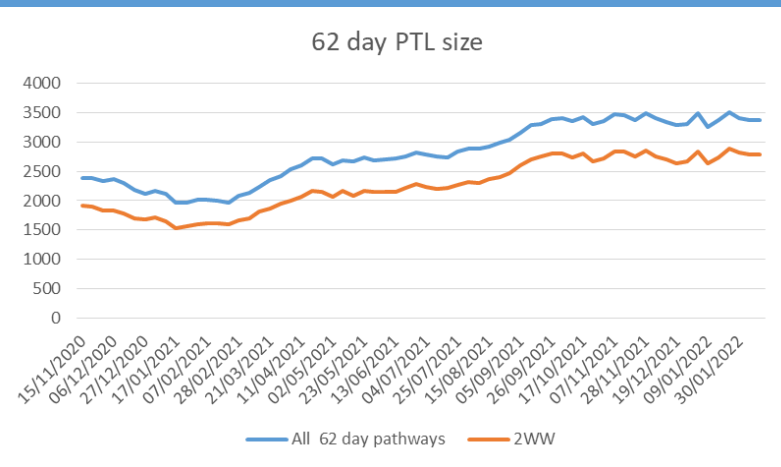
## We continued to treat patients requiring Cancer and other urgent surgery during each wave of the pandemic.

- We are now operating at pre-pandemic levels of cancer referrals and monitoring any 'missing' cohorts of patients very closely.
- In line with increasing referral rates since the start of the financial year, the 62 day PTL has increased by approximately 1,000 pathways since last November.
- Between October 2021 and the end of January 2022, the 62 day PTL has remained at a stable state (c 3,400 pathways), suggesting pathways are progressing enough to maintain a steady state given the continually high referral rates, but not sufficient enough to decrease the PTL size.

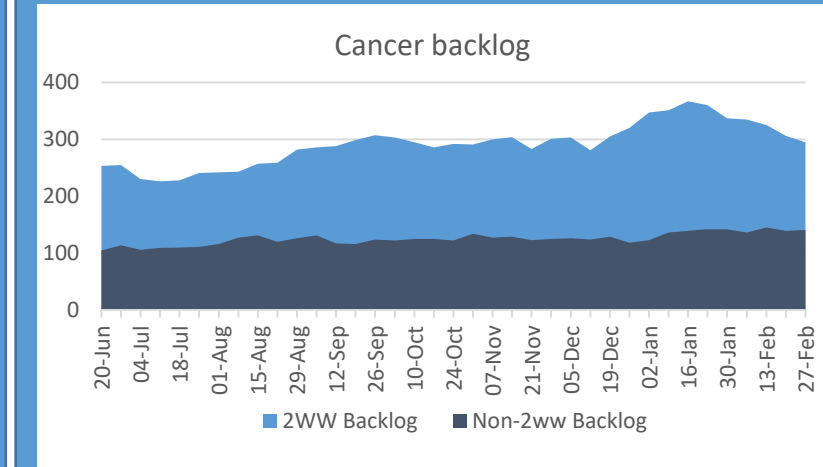
### 2WW Referrals as at January-22 = 106% of pre-pandemic levels



### 62 day PTL size as at January 22 = ~3,400



### 62 day 2WW backlog as at January 22 = 292



**Guy's and St Thomas' started providing Covid-19 vaccinations on the very first day of the national vaccine programme.**

- All 3 currently approved vaccines are available across both of our hospital sites.
- We have expanded the vaccination programme in line with the JCVI guidance and as we move into 'Living with Covid' vaccinations are making a big difference to the numbers of people who become seriously unwell with Covid
- To date, we have delivered over 800,000 doses of Covid and Flu vaccinations to over 500,000 individuals.
- Despite reversal of the 'Vaccination as a condition of deployment' policy, 88% of all GST Hospital site staff have received their 2<sup>nd</sup> dose of vaccine.



## **Guy's and St Thomas' has begun to review Infection Prevention Control guidance**

- We are developing new patient pathways to be launched in the spring
- These will reduce the requirements around pre-procedure testing and isolation, physical distancing and PPE outside of respiratory pathways
- These changes will enable elective recovery