

Appendix Two – Bellenden Residents Survey

In late 2001 Bellenden residents were asked to give feedback on the area and their view of local amenities. The questions asked were modelled on the original pre-declaration survey that went out during 1996.

Just under 300 residents responded. There are 3,200 households in the Renewal Area and so roughly 10% was achieved. As a result of the recent newsletter survey forms are still coming in and the figures may be updated at a later date.

It should be noted that the data set out below is only from the survey itself. The 1996 survey compared its results with 1991 census data for Bellenden ward. However the 2001 census data looks at the new wards. The old Bellenden Ward is now partially in The Lane and partially in South Camberwell ward making meaningful comparisons from census data difficult.

The 1996 survey asked residents what they thought of local amenities with the options being to record as “good”, “fair”, “poor “ or “bad”. The combined “good” and “fair” were used to record the positive rating and the combined “poor” and “bad “ as the negative rating.

Key findings were:

Tenure of survey group – at declaration in 1997 the local authority owned 22% of dwellings. Of the survey respondents in 2001 10.65% were council tenants. Of the remainder 79% were owner-occupiers.

Size of households - 25% of households were single person households and another 34% were households with just two people. Well over half of households are therefore single or two people households. This is consistent with the 1996 survey which identified the relatively small size of Bellenden households.

Size of dwellings – 3 bed dwellings were the most common (40%), followed by 2 bed (22%). There is very little accommodation with four or more bedrooms.

Refuse Collection – in 2001 this service was in general viewed very positively with 83% recording the service as good or fair. This is exactly the same figure as in 1996.

Street Lighting – in 2001 this service received a combined positive rating of 72.25%, with a negative rating of 22.81%. Overall this is again a positive rating, but with only a slight decrease (1%) in the negative rating since 1996.

Pavements – the positive rating in 2001 is 41% and the negative 50.57% (48% in 1996). This is the highest negative score of any local amenity and as a consequence the action plan includes work to improve pavements.

Street Cleaning – this service received a negative rating of 35% in 1996 and 40% in 2001. However the figures predate the new Southwark Cleaning contract and anecdotal evidence from residents suggests that improvements are already being made.

Overall view of Peckham – in 2001 54% of residents recorded the area as better than it had been and 19% recorded it as much better than in 1996. This positive rating of 73% is an endorsement of the changes made both within Bellenden and the wider Peckham area.