
SOUTHWARK CONNEXIONS SERVICE PLAN

STRATEGIC OBJECTIVES: ACTION PLAN

ACTION PLAN

<p>CONNEXIONS SERVICE STRATEGIC AIMS</p>	<p>To develop ways to ensure that young people have a strong voice in the design and delivery of services which impact on them.</p> <p>Work in partnership with other service providers, such as the voluntary sector to achieve the vision.</p>	
<p>CONTRIBUTION TO COMMUNITY STRATEGY PRIORITY</p>	<p>TACKLING POVERTY</p>	
<p>CONTRIBUTION TO CORPORATE OBJECTIVES</p>	<p>To improve facilities for young people:</p> <ul style="list-style-type: none"> - To provide support for all young people through the provision of the Youth & Connexions Service; - To provide opportunities for the young people to participate in decision making processes. 	

ACTIONS	TARGETS	CONTRIBUTORS		PROGRESS
		INTERNAL	EXTERNAL	OUTCOMES / PIS
<p>Establish First Stop Shops and Connexions Access Points which will offer the full range of advice, information and guidance delivered through schools, colleges, youth centres, community-based settings and such other appropriate learning setting, where it will have the greatest impact.</p>	<p><i>Establish internet cafe at youth centres as part of the CAP provision:</i></p> <ul style="list-style-type: none"> - <i>Internet café opened at the Bellenden Youth Centre (June 2003)</i> - <i>Internet café opened at the YC4B (June 2003)</i> - <i>establish the Karrot Mobile Access Point July 2003</i> - <i>establish Caribb as an Access Point in Camberwell by Sept 2003</i> - <i>Brandon Youth Centre established as Access Point by Dec'2003</i> 	<p><i>London Borough of Southwark (Youth & Connexions Service)</i></p>		

<p>To provide opportunities for young people to participate in the decision making process at the local and Partnership level</p>	<ul style="list-style-type: none"> - All maintained and voluntary youth clubs to have in place a Users Consultative Committee' - Schools Council represented on the Southwark Youth Council (x3 rep. on SYC) - Three Area Youth Forum (North, Central and South) meet termly - Annual event that celebrates and recognises young people's social and personal development achievements (Nov 2003) - Young people's participation on the Local Management Committee (LMC) of the Connexions Service - Young people from LMC represented on the CLYouth Board and involved in the UK Youth Parliament - Have in place a Youth Charter (Sept 2003) - Annual Youth Conference/event (i.e. Chill out) - Borough wide young people's magazine produced quarterly - E-Youth website established by June 2003. - Young People's perception survey undertaken (March 2004) - Achieve 85% or better "satisfactory" rating from young people who use the Service (March 2004) 	<p>London Borough of Southwark</p>		
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CONNEXIONS SERVICE STRATEGIC AIMS	To raise the educational attainment level of young people in Southwark, aged 13 – 19yrs, irrespective of their starting point in life, to make learning effective and life enhancing.			
CONTRIBUTION TO COMMUNITY STRATEGY PRIORITY		RAISING STANDARDS IN OUR SCHOOLS		
CONTRIBUTION TO CORPORATE OBJECTIVES		To empower communities through learning: <ul style="list-style-type: none"> – to develop the role of education and training in economic and community regeneration; – to develop the physical, cultural, moral, spiritual and social emotional experiences and understanding of learners through citizenship programmes. 		
ACTIONS	TARGETS	CONTRIBUTORS		PROGRESS
		INTERNAL	EXTERNAL	OUTCOMES / PIS
<p>Raise the aspirations, participation and achievement levels of all young people in secondary schools and colleges further education by providing impartial information, advice, guidance, opportunities for personal development and other support according to their needs, appropriately delivered through a “Brokerage” approach(Universal)</p> <p>Contribution to the delivery of the 14-19 strategy and action plan through the provision of health and sex education programmes</p>	<p><i>Careers Education Programme implemented across all secondary schools by March 2004</i></p> <p><i>All year 10/11 to have received impartial careers advice by May 2003</i></p> <p><i>All year 11 pupils to have access to careers advise/opportunities post exam in summer: August 2003</i></p> <p><i>Contribute to the reduction of the under 18 conception rate by 60% (2010) through targeted work in schools for under 16yrs</i></p> <p><i>Providing health and sex education programme at targeted schools</i></p> <p><i>Provide parenting and return to studies progs. for young mothers/teenage parents</i></p>	<p><i>London Borough of Southwark</i></p>	<p><i>Prospects</i></p> <p><i>Sure Start Plus Walk-in Project</i></p> <p><i>Sure Start Plus</i></p>	

<p>Provide differentiated programmes of Careers advice, guidance, information and counselling support, according to individual need to those aged 16-19 in learning.</p>	<p><i>10% reduction in young people aged 16 – 18yrs NEET by Nov 2003.</i></p> <p><i>Increased the number of young people 19yrs olds achieving a qualification equivalent to NVQ level 2 by 2004</i></p> <p><i>Increase the number of 16 – 18yrs olds in structured learning by 2004</i></p> <p><i>Ensure the delivery of the Learning Gateway Programme</i></p> <p><i>Ensure that all young people between 16-19yrs receive information about the Connexions Card</i></p> <p><i>Refocus and support the Millennium Volunteer (MV) programme in Southwark: July'03- March'04.</i></p> <p><i>Establish modern apprenticeship programme work based learning opportunities for young people aged 16-19 as part of the Southwark Guarantee</i></p> <p><i>Provide support activities in outreach locations such as Leaving Care Team and young mothers group.</i></p>	<p><i>London Borough of Southwark (Social Services)</i></p>	<p><i>Prospects</i></p> <p><i>Prospects</i></p> <p><i>Faces in Focus</i></p> <p><i>EBA/LSC</i></p>	
<p>Support schools in improving attendance, tackle truancy, bullying, underage pregnancies etc.</p>	<p><i>reduction of unauthorised absences to 1.65% by May 2004</i></p> <p><i>85% of 16 yrs olds supported obtaining 5 or more GCSE at grades A-G</i></p> <p><i>Supporting the achievement of 38% or more obtaining 5 or more GCSEs at grades A-C (or equivalent)</i></p> <p><i>% reduction in young people off-rolled.</i></p> <p><i>X% of half-days missed at maintained secondary schools</i></p>			

<p>Provide appropriate learning opportunities and support for non-attenders at school (excluded, self excluded, educated in other provision) to ensure that young people continue to have access to social and personal development opportunities ('magnet' activities)</p>	<p><i>Establish link with the new City Academy to establish a 'specialist business/enterprise' access point (by September 2004)</i></p> <ul style="list-style-type: none"> - <i>Youth Service to reach up to 25% of young people in the target 13-19 yrs age range by 2005/06: 18% by end of March 2004; 21% by 2005 and 25% by 2006</i> - <i>60% of young people reached to have undergone personal and social development that results in an accredited outcome</i> - <i>Young People's attendance to increase by 50% over the years 2003/04 – 2005/06 (2001/002 figures = 112,000)</i> 	<p><i>London Borough of Southwark</i></p> <p><i>London Borough of Southwark</i></p>		
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<p>To provide out of school hours learning and behaviour support with particular reference to the co-ordination of provision for summer holiday:</p>	<p><i>Summer University programme at Bacon's College; Alleyne School and Bellenden (July – August)</i></p> <p><i>Target 250 young people (Summer Plus)</i></p> <p><i>Reach 3000 young people over the summer</i></p> <p><i>2 wks residential programme in August (16+ prog.)</i></p> <p><i>Targeted support to young people not settled in school, training or employment, as part of the Summer Plus Programme (see also YIP programme below)</i></p>	<p><i>London Borough of Southwark (Youth & Connexions Service)</i></p>		
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<p>Provide support to young people with special needs to improve behaviour, attendance and achievement.</p>	<ul style="list-style-type: none"> - <i>Establish PA support to the Fast Forward Youth Centre (special needs) provision.</i> - <i>Commission through the grant process special needs provision during the easter & summer holidays (Only Connect)</i> - <i>2 residential experiences for young people with special needs</i> <i>Special needs Personal advisors appointed</i> <i>Targeted resources to young people with mental health concerns (link with CAMHS)</i> <i>Deliver S140 in SEN and mainstream institutions</i> <i>Attend transitional Reviews and further Reviews in Yr 10</i> 	<p><i>London Borough of Southwark (Youth & Connexions Service</i></p> <p><i>London Borough of Southwark (social services)</i></p>	<p><i>Prospects</i></p> <p><i>Prospects</i></p>	
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<p>To provide specifically for employment, training and education opportunities for young people aged 16 – 19yrs, who may have left school with little to no formal qualifications and who may be at risk of involvement in crime and anti-social activities.</p>	<ul style="list-style-type: none"> - <i>CSLA, NVQ & C&G accredited training programmes in place</i> - <i>Junior Leaders prog. established</i> - <i>Foundation in Modern Apprenticeship (FMA) placement in place by June 2003</i> - <i>Young people into 'businesses' programme established at Damilola Taylor Centre April 2003</i> - <i>Work with targeted group of young mothers, aged 16 – 19yrs, to enable them to get back into education, employment or training (60% EET success rate by 2010)</i> - <i>Targeted work with year 11 pupils through the Pre-Learning Gateway programme</i> - <i>Support to young people on the Learning Gateway programme</i> - <i>Maintain contact with employers and hold an annual event to promote opps.</i> - <i>Referral to Armed Forces</i> 	<p><i>London Borough of Southwark (Youth & Connexions Service</i></p>	<p><i>Bosco Centre(Vol.org)</i></p> <p><i>Prospects</i></p>	
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<p>Improve the life chances of our young people by providing an integrated support service for young people and their carers to assist young people to engage effectively in learning and employment, through programmes which develop and improves their social, personal, citizenship and employment opportunities (i.e. "Magnet activities)</p> <p>To offer the Duke of Edinburgh's Award or similar youth achievement awards to all 14 – 19yrs olds</p>	<p><i>To provide for the social educational needs of young people, derived from a youth work curriculum framework, which supports young people's development in citizenship, the arts and in personal and social life skills offered in all youth clubs/centres, through residential experiences, peer education and project based opportunities</i></p> <p><i>Develop volunteering programme for young people through the Millennium Volunteer scheme(see above)</i></p> <p><i>Volunteer training programme in place by June 2003 (15 - 18yrs)</i></p> <p><i>Develop accreditation process of young people's achievement and recognise this through an Award Ceremony (Nov 2003)</i></p> <p><i>Increase overall DofE take up by 15%</i></p> <p><i>YAA take up increased by 15%</i></p>	<p><i>London Borough of Southwark (Youth & Connexions Service</i></p>	<p><i>Faces in Focus</i></p>	

CONNEXIONS SERVICE STRATEGIC AIMS	To promote intervention and prevention actions to address the causes of disaffection and exclusions. These include helping young people avoid crime, pregnancies, and achieve qualifications and gain employment.	
CONTRIBUTION TO COMMUNITY STRATEGY PRIORITY	CUTTING CRIME AND THE FEAR OF CRIME	
CONTRIBUTION TO CORPORATE OBJECTIVES	Reduce youth crime and repeat victimisation of young people: <ul style="list-style-type: none"> - Prevent young people from becoming involved in crime and anti-social behaviour through a range of diversionary activities and educational based projects; - Increase youth provision and facilities, especially at weekends 	

ACTIONS	TARGETS	CONTRIBUTORS		PROGRESS
		INTERNAL	EXTERNAL	OUTCOMES / PIS
To provide support to the Youth Justice Plan by providing prevention programmes that address disaffection, exclusion and counters and reduce the offending activity of the minority of young people who engage in serious anti-social and criminal behaviour.	<p><i>Reduce the incidence young people as perpetrators and victims of crime by implementing school and neighbourhood focused interventions as part of the Youth Crime Strategy:</i></p> <p><i>Detached workers established across the 3 Areas:</i> North (Area 1) Central (Area 2) South (Area 3)</p> <p><i>- Youth Inclusion Programme as part of NRF in place at 2 targeted schools (i.e. AMR, Kingsdale & Warwick Park Sch): 50 most at risk young people targeted</i></p>	<p><i>London Borough of Southwark</i></p> <p><i>London Borough of Southwark</i></p>	<p><i>School/Prospects</i></p>	

ACTIONS	TARGETS	CONTRIBUTORS		PROGRESS
		INTERNAL	EXTERNAL	OUTCOMES / PIS
Develop in conjunction with voluntary sector/Police and other relevant agencies a drug education programme for the Borough	<p><i>To refer young people with a drug related problem to specialist support and to have in place drugs prevention programme across all youth and community provisions</i></p> <p><i>- Establish the Inreach Team as part of a co-ordinated approach to drugs education across targeted secondary schools (N = 17)</i></p> <p><i>- Outreach health and drugs education PAs based at Youth Centres</i></p> <p><i>- Drugs awareness programme delivered across all youth centres (maintained & voluntary)</i></p> <p><i>Managing drugs related incident policy/guidelines produced by June 2003</i></p> <p><i>To work with the YOT to provide an appropriate education, employment or training provision to reach at least 50% of those young people supervised</i></p>	<p><i>London Borough of Southwark</i></p> <p><i>London Borough of Southwark</i></p> <p><i>London Borough of Southwark</i></p> <p><i>YOT</i></p>	<p><i>W.S. Atkins</i></p> <p><i>ACAPS/EDP</i></p> <p><i>CDP/ACAPS</i></p>	

<p>CONNEXIONS SERVICE STRATEGIC AIMS</p>	<p>To establish quality assurance systems to meet:</p> <ul style="list-style-type: none"> • Ofsted inspection requirements • Council performance priorities <p>Develop the capacity and the professionalism of staff within the ‘partnership’ to deliver the objectives in pursuance of the vision.</p>
<p>CONTRIBUTION TO CORPORATE PRIORITIES</p>	<p>PERFORMANCE MANAGEMENT</p> <p>To establish a robust, corporate performance management system</p>

ACTIONS	TARGETS	CONTRIBUTORS		PROGRESS
		INTERNAL	EXTERNAL	OUTCOMES / PIS
<p>To provide to the CLCP/LMC with regular monitoring and evaluation reports</p> <p>To ensure all staff are performance appraised in line with corporate scheme</p>	<p>Quarterly monitoring reports:</p> <ul style="list-style-type: none"> - <i>Level of interventions</i> - <i>Staffing level (gender; ethnicity; disability etc)</i> - <i>Achievements</i> - <i>Financial</i> <p><i>Half yearly and Annual performance appraisals undertaken in Oct 2003 and March 2004 across the Service.</i></p> <p><i>Sickness level within the Service to be maintained between 2% - 3% level (2001/002)</i></p>	<p><i>London Borough of Southwark (Youth & Connexions Service)</i></p>	<p><i>Prospects</i></p>	

ACTIONS	TARGETS	CONTRIBUTORS		PROGRESS
		INTERNAL	EXTERNAL	OUTCOMES / PIS
Develop and have in place a formal Quality Assurance scheme.	<p><i>Formal QA scheme in place by Sept. 2003</i></p> <p><i>IRT/CCIS processes agreed and implemented by March 2004</i></p> <p><i>Monthly MI data inputted</i></p> <p><i>Unit Plans and individual Action Plans agreed by May 2003</i></p> <p><i>Develop and have in place the following policies:</i></p> <ul style="list-style-type: none"> <i>i) International exchanges</i> <i>ii) Adventure/Outdoor education (AEA)</i> <i>iii) Detached/Outreach Work</i> <i>iv) Service Handbook</i> <i>v) Staff Development including Induction and Training programme.</i> <i>vi) Lone working;</i> <i>vii) Home visits</i> 	<p><i>London Borough of Southwark (Youth & Connexions Service</i></p>	<p><i>Prospects</i></p>	
Promote and market the Connexions Service to young people and stakeholders through consultative, targeted and focus events.	<p><i>- 3x events to be held to raise the profile of the Service</i></p>	<p><i>London Borough of Southwark (Youth & Connexions Service</i></p>	<p><i>Prospects</i></p>	
Meet Ofsted performance standards for the Connexions Service	<p><i>Undertake self-assessment achieving as a minimum:</i></p> <ul style="list-style-type: none"> <i>- 85% practice satisfactory or better;</i> <i>- 85% of young people's response satisfactory or better</i> <p><i>By March 2004</i></p>	<p><i>London Borough of Southwark (Youth & Connexions Service</i></p>	<p><i>Prospects</i></p>	

CONNEXIONS SERVICE STRATEGIC AIMS		To provide outreach and detach support to young people within targeted groups, in particular young people from black and minority ethnic groups, through personal developments programmes.		
CONTRIBUTION TO CORPORATE PRIORITIES		EQUALITIES AND DIVERSITY		
ACTIONS	TARGETS	CONTRIBUTORS		PROGRESS
		INTERNAL	EXTERNAL	OUTCOMES / PIS
Under take an audit of the services policies and functions in respect of the Equalities Standard/Scheme	<p><i>Annual Equalities Report (March 2004)</i></p> <p><i>Establish an 'Equalities Task Group' within the Service by Sept 2003</i></p> <p><i>Quarterly reports on:</i></p> <ul style="list-style-type: none"> - <i>staffing</i> - <i>participation rate</i> - <i>disciplinary</i> - <i>Ensure compliance with the DDA (SENDA) provision by 2005.</i> 	<i>London Borough of Southwark (Youth & Connexions Service)</i>	<i>Prospects</i>	
To provide social and personal development opportunities through support to voluntary sector organisations working with targeted black and minority ethnic communities	<ul style="list-style-type: none"> - <i>Establish minority ethnic young people's Forum;</i> - <i>34 young people from the Travellers Community Supported</i> - <i>Caribb centre to be established as an Access Point.</i> 	<i>London Borough of Southwark (Youth & Connexions Service)</i>	<i>Prospects</i>	

<p>To provide section 140 assessments for young people who have additional needs.</p>	<ul style="list-style-type: none"> - <i>Attend 14 + Transition meetings</i> - <i>Annual reviews of yr. 10 & yr. 11 pupils</i> - <i>Carryout S140 assessments.</i> 		<p><i>Prospects</i></p>	
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