

APPENDIX E**HRA SAVINGS IMPACTING ON SERVICES 2019-20**

Division	Description	2019-20 £'000
Customer Experience	Reduce number of MSSP's – closure of Walworth due to declining footfall and increased self-service and on-line use. Remaining Peckham MSSP refurbished and enhanced customer offer at Libraries.	(305)
Asset Management	Door entry programme has been reviewed and will be allocated on priority basis going forward, including top-sliced element for new installations (maintenance programme remains unchanged).	(363)
Total		(668)