

Write report for Review 1 – Health of the Borough

4 March 2015

Review 1 Health of the Borough - draft final report.

Review 2 Personalization – receive evidence from:

- Hestia
- Richmond Council good practice
- Voluntary Day Centers
- Service user survey

Cabinet member interview and interview of the Leader on Public Health

Review 3 Hold Public Health scrutiny in a day and draft report

Review 2 draft Personalization report

21 April 2015

Hospital Quality Accounts

- hospital mortality and morbidity statistics.
- hospital ward staff turnover and levels of ward staffing
- summary of complaints

Receive and consider Serious Incident Reports, including analysis of root causes.

Complaints reports from CCG & NHS England

Agree Review 3 Public Health scrutiny in a day – agree report

Agree 2 Personalization – agree report

