



# Grove Vale

## 1<sup>st</sup> and 2<sup>nd</sup> stage CPZ consultation report

FEBRUARY 2012 – FINAL FOR IDM

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## Section A – Introduction and policy context

**This report details the findings of a study on the possibility of introducing parking controls in the Grove Vale area. It provides the evidence base for the associated key decision report which sets out recommendations for the cabinet member for transport, environment and recycling.**

Southwark Council has twenty Controlled Parking Zones (CPZs) in operation (appendix 1) which have been introduced over a period of almost 40 years. This time span reflects the historical and continued challenge, faced by every local authority, in matching the demand by drivers to park their cars with a finite supply of on-street parking spaces.

The Parking and Enforcement Plan<sup>1</sup> (PEP) sets out the council's policy in the management of parking on its public highway. The PEP acknowledges that few things polarise public opinion more than parking but that restrictions, in many areas of the borough, provide a critical tool in prioritising space in favour of certain groups (e.g. blue badge holders, residents or loading) as well as assisting in keeping the traffic flowing and improving road safety.

The PEP was adopted as a supporting document to the council's 2006 transport strategy, the Local Implementation Plan<sup>2</sup> (LIP) which has recently been revised, consulted upon and adopted as the Transport Plan<sup>3</sup>.

The Transport Plan, incorporating Southwark's Local implementation plan (Lip), is a statutory document, prepared under Section 145 of the Greater London Authority Act 1999. Southwark's Transport Plan responds to the revised Mayor's Transport Strategy (MTS), the Sub Regional Transport Plans (SRTPs), Southwark's Sustainable Community Strategy (SCS) and other relevant policies.

Amongst its eight key objectives, the Transport Plan sets out the council's aim to "encourage sustainable travel choices" and "reduce the impact of transport on the environment".

The plan sets a target to reduce traffic levels by 3% by 2013.

The Transport Plan states "the council supports the introduction of CPZs as an important traffic demand management tool. CPZs do not provide long-stay parking for commuters and therefore existing zones assist in reducing car trips within those zones as well as trips across and through the borough".

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<sup>1</sup> [http://www.southwark.gov.uk/Uploads/FILE\\_42772.pdf](http://www.southwark.gov.uk/Uploads/FILE_42772.pdf)

<sup>2</sup> <http://www.southwark.gov.uk/YourServices/transport/lip/>

<sup>3</sup> [http://www.southwark.gov.uk/info/200107/transport\\_policy/1947/southwark\\_transport\\_plan\\_2011](http://www.southwark.gov.uk/info/200107/transport_policy/1947/southwark_transport_plan_2011)

It continues that “parking controls are also significant in releasing suppressed demand for sustainable modes, such as walking, cycling and public transport.”

It is important to recognise that the majority of households in Southwark do not have access to a car and the needs of this majority must also be considered in the allocation of street space.

Parking is the end result of a trip. The availability of parking at a destination has a clear effect on whether the trip is made by car or not. Existing parking controls all across Southwark already assist in improving traffic and congestion levels.

The council has a duty<sup>4</sup> to provide suitable and adequate parking facilities on and off the highway as well as securing “the expeditious, convenient and safe movement of vehicular and other traffic (including pedestrians)”.

Southwark’s roads provide a finite supply of parking space, limited by various existing measures for example to: improve safety (eg. pedestrian crossings), reduce congestion (eg. yellow lines), improve public journey times (eg. bus lanes) or encourage cycling (eg. cycle lanes).

The remaining space can generally be used for parking but in areas where exceeds supply the prioritisation of that remaining kerb space becomes essential.

In practice, the council prioritises that remaining space through the introduction of CPZs as well as the installation of local parking restrictions outside of those zones, to manage local parking and loading requirements.

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<sup>4</sup> [Road Traffic Regulation Act, 1984](#), and [Traffic Management Act, 2004](#)

## Section B – Study methods and decision making

### Background of study

The Parking Enforcement Plan (PEP) refers generally to this area as East Dulwich. It suggests the area “may justify consideration of new zone” on the basis that it is close to a rail station with a mix of residential area (with a high density of car ownership per km<sup>2</sup>) as well as “employers or other attractions to visit the area”.

In 2010, the council made a funding bid to Transport for London (TfL) so that a study about parking could be carried out in the Grove Vale area. This bid was part of the council’s overall, annual bid to TfL for transport projects.

The consultation area concentrates on streets around Grove Vale, which are a short walking distance from East Dulwich railway station.

The streets were last consulted in 2002/3 as part of a wider Dulwich parking study. The 2002/3 study did not result in the installation of a CPZ. However, since the last parking consultation parking patterns and stress may have changed, this evidence is based on continued correspondence received from residents, requesting a CPZ consultation, particularly from those roads close to East Dulwich railway station.

### History of parking consultations in the area

Date	Consultation	Outcome
2001-2003	<p>In late 2001 the Council commissioned Mott MacDonald Ltd to investigate the need for CPZ around three zone 2 stations in the area – Herne Hill, North Dulwich and East Dulwich stations.</p> <p>The first round of consultations was held in May 2002.</p> <p>The second round of consultations were held from October 2002 to December 2002</p>	<p>Second stage consultation (a more limited area than 1<sup>st</sup> stage): 1800 Leaflets were distributed to the East Dulwich area in October 2002.</p> <p>244 responses were received, representing a 13.6% response rate</p> <p>Majority (62%) perceived there to be a parking problem in the area.</p> <p>Majority (54%) were against the implementation of a CPZ in their street</p> <p>The streets that responded favourably to the CPZ proposals in the first round of consultation, Derwent Grove and Melbourne Grove, responded in favour of introducing CPZ measures. Those streets on the border of the zone including Tell and Matham Groves responded against the CPZ proposals.</p>

## **CPZ requests**

In recent years, the council have received 44 requests from residents in the study area for a CPZ. This is where a resident has either made either a complaint or a general enquiry to the council, either directly to officers or via their elected members to request resident parking controls or a consultation. The highest number of requests have been received from East Dulwich Road (10) Derwent Grove (8), St Francis Road (6). It is noted that the broader Grove Vale and Lordship Lane area of Southwark has the highest concentration of these requests of anywhere in the borough.

## **Project structure**

Since adoption of the PEP, the council has generally carried out it's CPZ projects by way of a two-stage consultation process<sup>5</sup>, except where the area limits are predetermined by physical, borough or existing CPZ boundaries or by budget constraints - in which case a joint 1<sup>st</sup>/2<sup>nd</sup> stage consultation may be carried out. This latter constraint formed the structure for the Grove Vale study.

### *First and second stage (combined) CPZ consultation*

Parking occupancy and duration surveys are carried out to analyse who is parking in the area and for how long.

A questionnaire is sent out to every property within the area asking for opinions on the principal of a CPZ and whether or not they experience parking problems. During this stage we will consult on the detail of the zone, for example, we will ask views on the type and position of parking bays, the hours and days that the CPZ should operate and other detailed parking issues.

During consultation period, public exhibitions are held in which the local community were invited to meet officers to view and discuss the detailed design.

We will also ask our key stakeholders for their comments.

Consultation replies and parking data are used to make a decision whether or not to introduce a CPZ in the area.

A draft consultation and key decision report is produced and sent to the community council for comment.

The key decision is taken by the cabinet member for environment, transport and recycling on whether or not the CPZ is introduced.

More detail of the process is shown in Figure 1.

<sup>5</sup> [http://www.southwark.gov.uk/YourServices/transport/parking/cpzreviews/CPZ\\_how\\_consult/](http://www.southwark.gov.uk/YourServices/transport/parking/cpzreviews/CPZ_how_consult/)

## Consultation area

A presentation of the consultation methods and boundaries was given and approved at Dulwich Community Council on 15 September 2011 and Camberwell Community Council on 22 September 2011.

The streets approved for consultation are situated within East Dulwich and South Camberwell Wards.

Road	No. of properties	Ward
Adys Road	4	South Camberwell
Besant Place	23	South Camberwell
Copleston Road	73	South Camberwell
Derwent Grove	82	East Dulwich
Dog Kennel Hill	3	South Camberwell
East Dulwich Grove	86	East Dulwich
East Dulwich Road	112	South Camberwell
Elsie Road	41	East Dulwich
Grove Vale*	300	East Dulwich / South Camberwell
Hayes Grove	66	South Camberwell
Jarvis Road	3	East Dulwich
Lordship Lane	24	East Dulwich
Melbourne Grove	86	East Dulwich
Oglander Road	1	South Camberwell
Ondine Road	114	South Camberwell
Oxonian Street	10	East Dulwich
Railway Rise	4	East Dulwich
St Francis Road	57	South Camberwell
Tintagel Crescent	35	East Dulwich
Tintagel Gardens	4	East Dulwich
Vale End	2	South Camberwell
Zenoria Street	29	East Dulwich
<b>TOTAL</b>	<b>1159</b>	

\*Grove Vale is a boundary road between Camberwell and Dulwich community councils.

# CPZ – 1<sup>st</sup> and 2<sup>nd</sup> stage combined (in principal and detailed design) consultation and study process

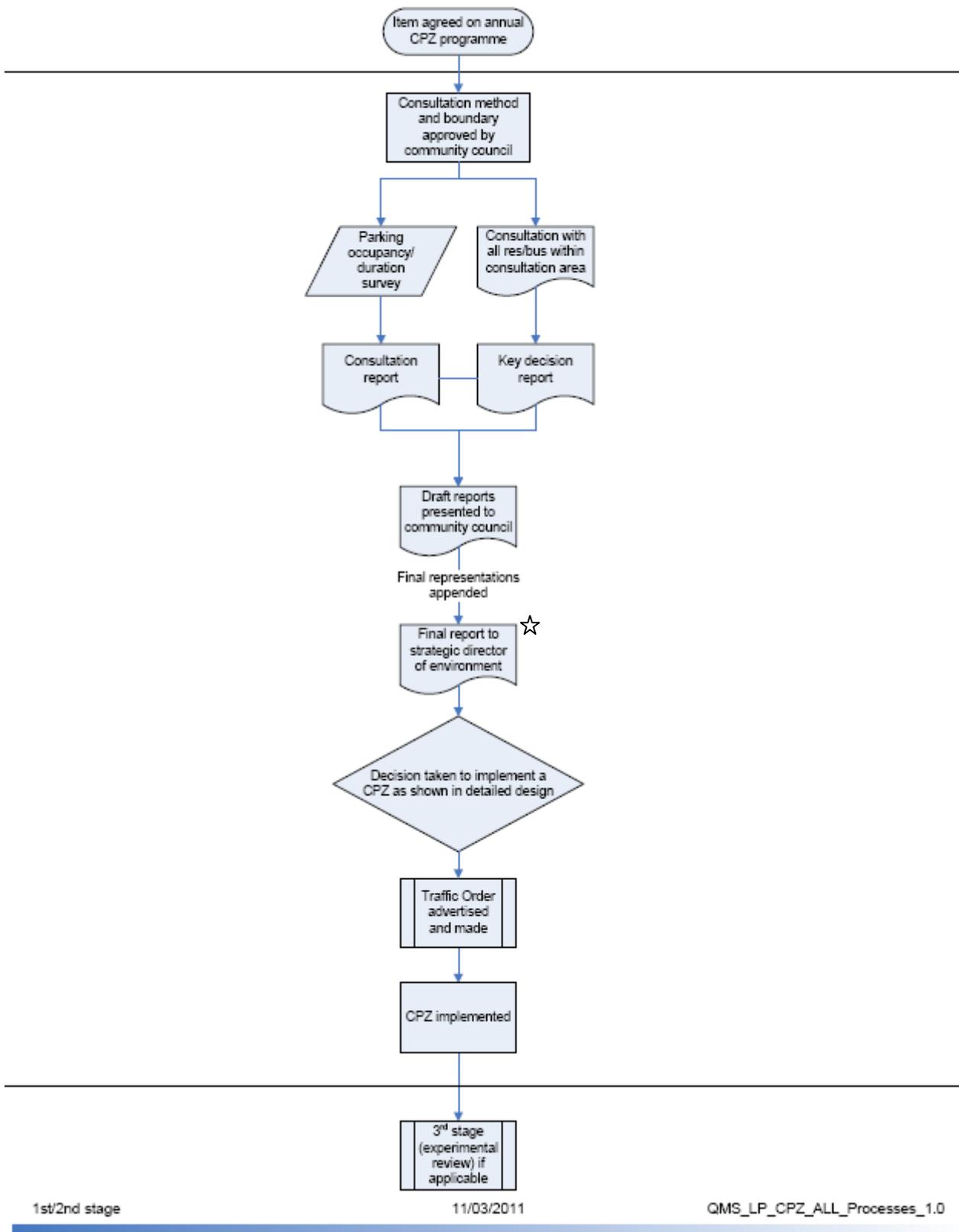


Figure 1

☆Addendum – decision changed from strategic director to cabinet member on 25/5/11

## Existing parking arrangements in the Grove Vale consultation area

Parking within the consultation area is predominantly uncontrolled but there are some restrictions that prevent kerb-side parking. These are summarised as:

Existing restrictions within the consultation area that prevent kerb-side parking	Location
<ul style="list-style-type: none"> <li>• Bus Priority measures (eg. Bus stops)</li> </ul>	Grove Vale and Lordship Lane. Historical restrictions at northern end of Melbourne Grove
<ul style="list-style-type: none"> <li>• Origin disabled bays (outside residents homes who meets the council's criteria)</li> </ul>	11 installed throughout area, outside residents homes
<ul style="list-style-type: none"> <li>• School keep clear markings (marking to prevent parking at the school entrance)</li> </ul>	Tintagel Crescent
<ul style="list-style-type: none"> <li>• Road safety measures (eg. Formal pedestrian crossings)</li> </ul>	Grove Vale
<ul style="list-style-type: none"> <li>• Short term free parking bays (to assist turn-over space for local businesses)</li> </ul>	Grove Vale and Melbourne Grove
<ul style="list-style-type: none"> <li>• Loading bays</li> </ul>	Elise Road and Zenoria Street
<ul style="list-style-type: none"> <li>• Car club parking bays</li> </ul>	Derwent Grove and Elsie Road
<ul style="list-style-type: none"> <li>• Local traffic management (single/double yellow lines to assist in sight lines and maintain traffic flow)</li> </ul>	Throughout the area there are local parking restrictions on some (but not all) junctions. More significant restrictions exist on East Dulwich Grove, Grove Vale and Lordship Lane.
<ul style="list-style-type: none"> <li>• Vehicle crossovers allow access to private land (ie residential front driveways) parking is generally permitted but it can be enforced against by the council at request of the landowner (certain conditions apply)</li> </ul>	Various locations throughout the area. Predominantly in Elsie Road and Melbourne Grove.
<ul style="list-style-type: none"> <li>• Dropped kerbs / raised footways – informal crossing points installed to assist pedestrian to cross the road and where parking is unlawful.</li> </ul>	Various locations throughout consultation area.

The above controls operate within the consultation area and are mapped in appendix 2. Additionally, there are existing CPZs in the surrounding neighbourhood that will likely have influence upon the supply of on-street parking through the effects of displacement. The nearest CPZs are South Camberwell (L CPZ) Herne Hill (HH CPZ) and Peckham town centre (B CPZ).

It should be noted that CPZs further afield, are also likely to play a part in impacting upon supply of on-street parking. CPZs in the north of Southwark (and across all central London authorities) prevent long-stay parking where motorists may otherwise choose to park and continue their journey on-foot to work. These other London CPZs are extensive in their area (covering all of transport Zone 1 and most of Zone 2) and provide protection to local residents; this may result in some motorists choosing to drive to outer rail stations or to locations that are adjacent to bus routes and then continuing on their journey by train or bus.

## **Consultation document**

1159 postal addresses are located within the Grove Vale consultation area. This data was derived from the council's Local Land and Property Gazetteer (LLPG).

Distribution of the consultation documents (appendix 3) was made on 14 October 2011 by way of a blanket hand-delivery to all (residential and commercial) properties within the consultation area. The delivery was carried out by officers in the parking projects team.

The document was also sent to key and local stakeholders. Local stakeholders were identified as the cabinet member for environment, transport and recycling, ward members, Metropolitan Police Service, London Ambulance Service, London Fire Brigade, Transport for London, internal council teams and transport user groups.

The document was designed to present information on:

- Why the consultation was being carried out
- How recipients could contribute / decision making
- What the 1<sup>st</sup> and 2<sup>nd</sup> stage CPZ consultation was about
- Southwark's policy in regard to CPZ
- Frequently asked questions
- Indicative initial design drawing
- Website link to the online questionnaire and initial design drawing

By way of a questionnaire, the document sought the recipient's details and views on:

- Their address
- Whether they park (on-street)
- Current ability to park
- When problems occur
- Whether they agree with the proposed introduction of a CPZ in their street
- Whether their opinion would change if a CPZ was introduced in an adjacent street
- Initial design, including the positioning and type of parking bays
- Hours/days of enforcement
- Any other comments

The document followed Southwark's communications guidelines and provided detail on large print versions and translation services.

The questionnaire could be returned in a provided freepost envelope to the council's offices or completed online via Southwark's consultation webpage.

Documents were delivered on 14 October 2011 and the response period ran until 11 November 2011 (the usual period of 3 weeks for such consultations was extended because of the school half term). Officers accepted and inputted responses up to 14 November 2011.

Additionally, details of a phone number and email address were provided to those receiving the document should they wish to talk to an officer or email their comments. In those cases, officers provided assistance and advised residents that they should also complete their questionnaire as data from this formed the main basis of the results analysis.

### **Public exhibitions**

The parking projects team held two public exhibitions at Grove Vale Library on:

- Saturday 5 November 2011, 10am-2pm

34\* signed the exhibition attendance register (18 within consultation boundary / 16 outside)

- Wednesday 9 November 2011, 4pm-8pm

25\* signed the exhibition attendance register (18 within consultation boundary / 7 outside)

\* Figures only take into account those who actually signed the register

### **Further information**

27 street notices were erected within the consultation area (appendix 4) on 17 October 2011. A copy of the street notices can be found in appendix 5. The notice provided contact details (telephone and email) for more detail on the consultation and advice of what to do if consultation packs had not been received.

The council's parking consultation webpage<sup>6</sup> was also updated with detail of the active consultation, its process and how decisions would be taken. A selection of frequently asked questions in relation to CPZs also provided an additional source of information for those making enquiries as to what a CPZ could mean to them.

As mentioned above, a direct phone number and email address to the parking projects team was made available to allow those wishing to making enquires via those methods. Officers assisted with response and also recommended that the callers complete their questionnaire.

A supplementary questionnaire was also sent to residents with a dropped kerb, leasing to a private driveway, in Elsie Road and Melbourne Grove on their preferred restriction across their driveway.

### **Parking surveys**

To quantify the parking situation, Count on Us were commissioned to undertake parking surveys on a weekday, Thursday 10 February 2011 and a weekend, Saturday 12 and Sunday 13 February 2011 to ascertain parking occupancy and duration of stay on all public highway roads within the consultation area. A summarised version of the parking beat surveys can be found in appendix 6.

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<sup>6</sup> [http://www.southwark.gov.uk/info/200140/parking\\_projects](http://www.southwark.gov.uk/info/200140/parking_projects)

## Section C – Consultation area questionnaire results summary

### Summary of response rate

Figure 2 shows that the Grove Vale consultation yielded 241 returned questionnaires from within the consultation area, representing a 21% response rate. This is a good response rate for this type of consultation when compared with similar consultations in the borough and benchmarked against other London authorities.

The highest response rate was from Elsie Road (51%), the lowest were Dog Kennel Hill, Jarvis Road, Oglander Road, Railway Rise and Vale End with no responses. As there were only a few properties in these streets, this may explain the lack of responses. Figure 2.1 provides a graph of each streets response rate.

The PEP sets out that the council will give significant weight to the consultation return when it exceeds a 20% threshold. In accordance with the PEP, other local information sources (such as quantitative parking studies, future development, likely impact of surrounding parking controls and community council opinion) should be given greater weighting where the threshold is not reached.

A further 27 comments were made either by email, letter or phone.

Street	Delivered	Returned	Response rate	Telephone	Email/Letter	Total responses to consultation
Adys Road	4	2	50%		1	3
Besant Place	23	2	9%			2
Copleston Road	73	18	25%	1		19
Derwent Grove	82	31	38%	1	3	35
Dog Kennel Hill	3	0	0%			0
East Dulwich Grove	86	12	14%			12
East Dulwich Road	112	22	20%			22
Elsie Road	41	20	49%	3	4	27
Grove Vale	300	22	7%	1		23
Hayes Grove	66	6	9%			6
Jarvis Road	3	0	0%			0
Lordship Lane	24	1	4%			1
Melbourne Grove	86	17	20%	1	3	21
Oglander Road	1	0	0%			0
Ondine Road	114	36	32%	1	4	41
Oxonian Street	10	2	20%			2
Railway Rise	4	0	0%			0
St Francis Road	57	22	39%		1	23
Tintagel Crescent	35	13	37%		2	15
Tintagel Gardens	4	2	50%			2
Vale End	2	0	0%			0
Zenoria Street	29	13	45%	1		14
<b>TOTAL</b>	<b>1159</b>	<b>241</b>	<b>21%</b>	<b>9</b>	<b>18</b>	<b>268</b>

Figure 2

The options and recommendations are based on feedback received from the public consultation in conjunction with objective analysis of occupancy data from parking stress surveys.

# Response Rate

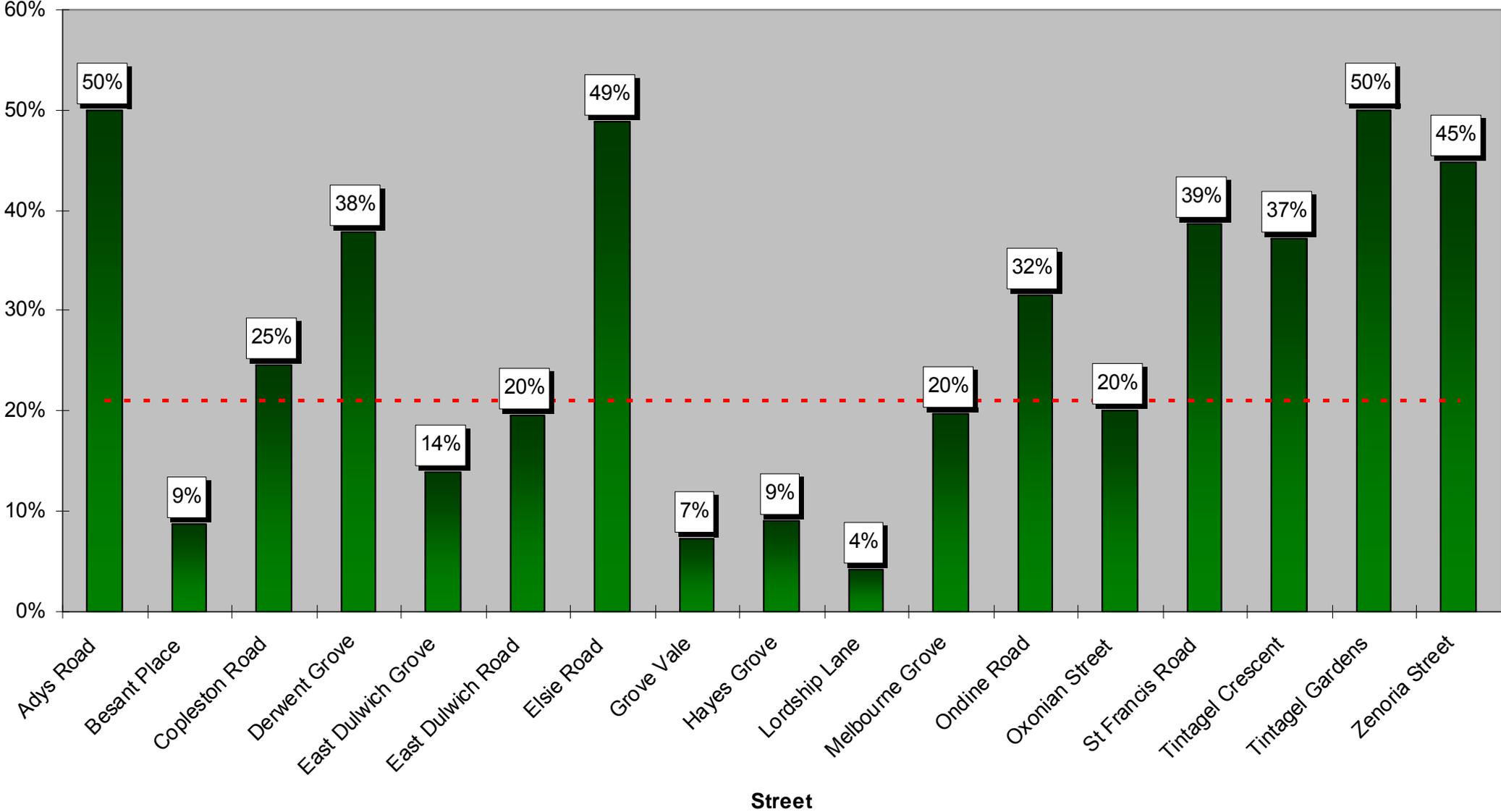
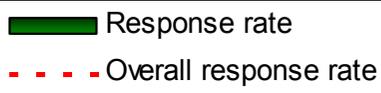


Figure 2.1

## Headline consultation results

- 1) 72% of questionnaire were returned by post and 28% submitted online.
- 2) 94% of responses were received from residential properties. Based upon OS land use survey data (appendix 7) this is reasonably representative of the area.
- 3) 6% of responses came from businesses, the majority of these coming from Grove Vale and Melbourne Grove.
- 4) It is worth noting that 18 duplicate responses have been omitted from the analysis. A duplicate is where a response, from the same property address, was submitted twice, by post and online.
- 5) The majority of duplicates were received from Derwent Grove (5) and St Francis Road (3).

### Q1) Do you have off-street parking?

- 6) The vast majority (80%) of respondents do not have any off-street parking. It is therefore assumed that the remainder (20%) either have private driveways, estate parking or private car parks (ie small surface car parks most usually associated with small apartment blocks).
- 7) The highest proportion of off-street parking is in Elsie Road.

### Q2) How many vehicles do you park on the street?

- 8) The majority of respondents have access to one or more vehicle. Only 10% of respondents in the study area don't have a vehicle. This response is unrepresentative for the ward where East Dulwich 39.8% and South Camberwell 48% don't have a car<sup>7</sup> and Southwark (51.9%) – although these figures are based on 2001 census data. This may reflect the fact that car users are more likely to respond than non-users as they perceive themselves as more directly affected.
- 9) 67% of respondents park one vehicle on the public highway, detailed in Figure 3.

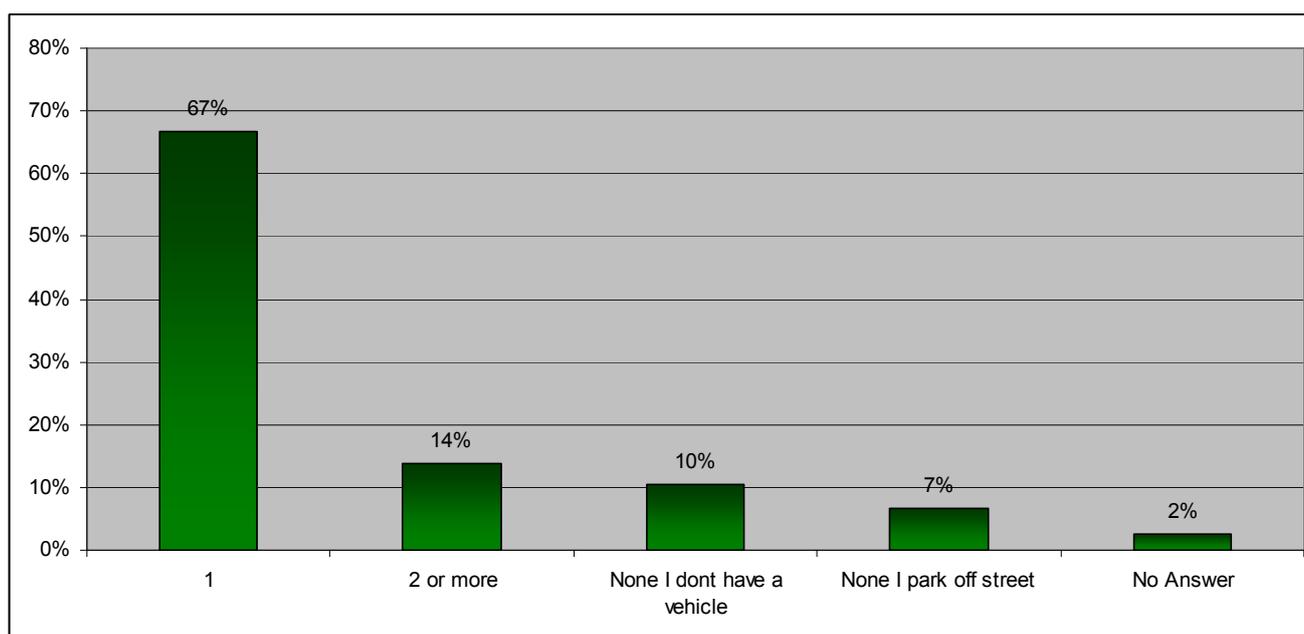


Figure 3

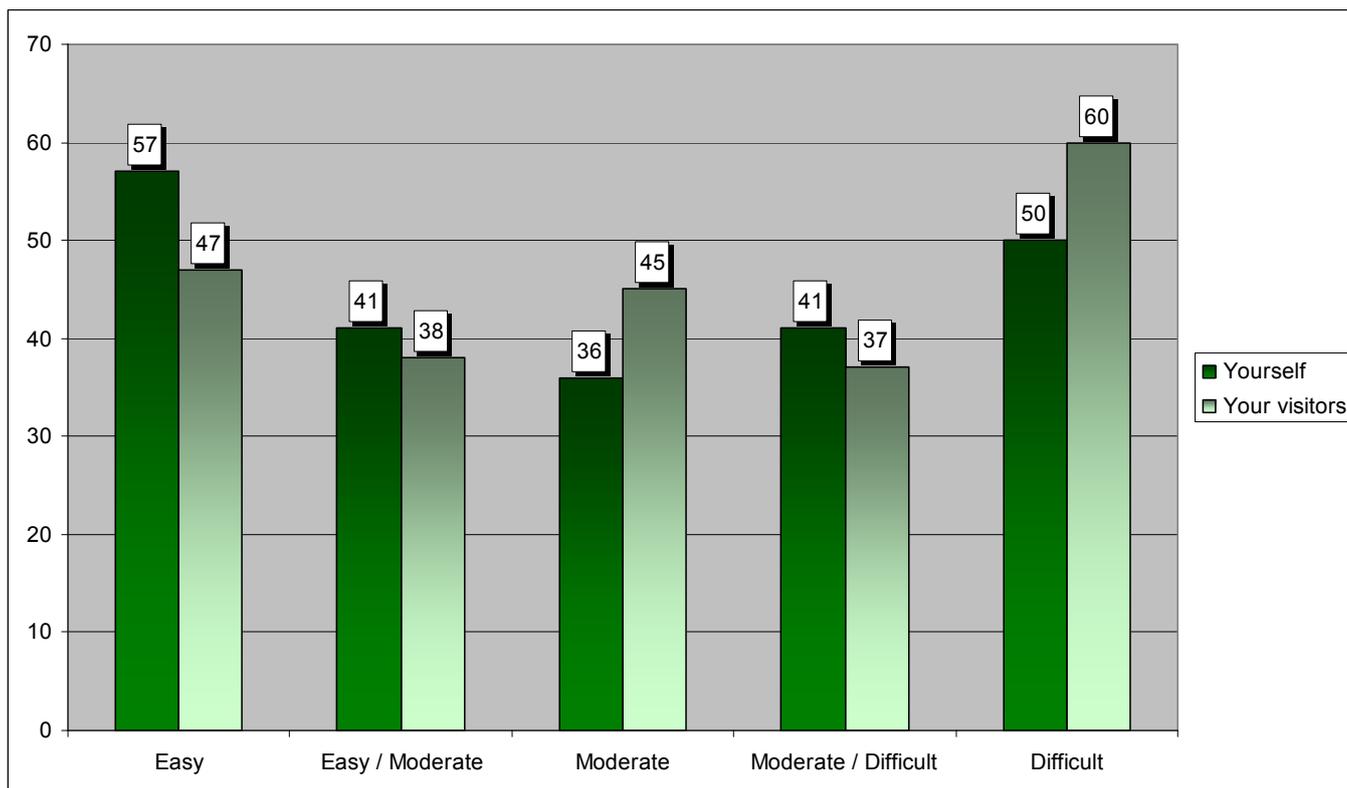
<sup>7</sup> Office for National Statistics, Census Area Statistics, KS17

**Q3) Please rate the ability to find an on-street parking space near this address?**

10) Across the whole consultation area, when asked about *your* ability to find an on-street parking space: 44% found it easy or easy/moderate, 40% found it moderate/difficult or difficult. The results were similar but indicated that visitor parking was more difficult (37% easy or easy/moderate v 43% moderate/difficult or difficult). Figure 4

11) Tintagel Crescent (85%), Derwent Grove (65%) and Zenoria Street (54%) showed the highest proportion of respondents rating their ability to find an on-street parking space near their address as moderate/difficult or difficult.

12) Ondine Road (64%), St Francis Road (55%) and Grove Vale (45%) showed the highest proportion of respondents rating their ability to find an on-street parking space near their address as easy or easy/moderate. There was also a high proportion (100%) from Adys Road, Hayes Grove, and Lordship Lane. However, it should be noted that Hayes Grove has private off street parking and few responses were received from Adys Road and Lordship Lane.

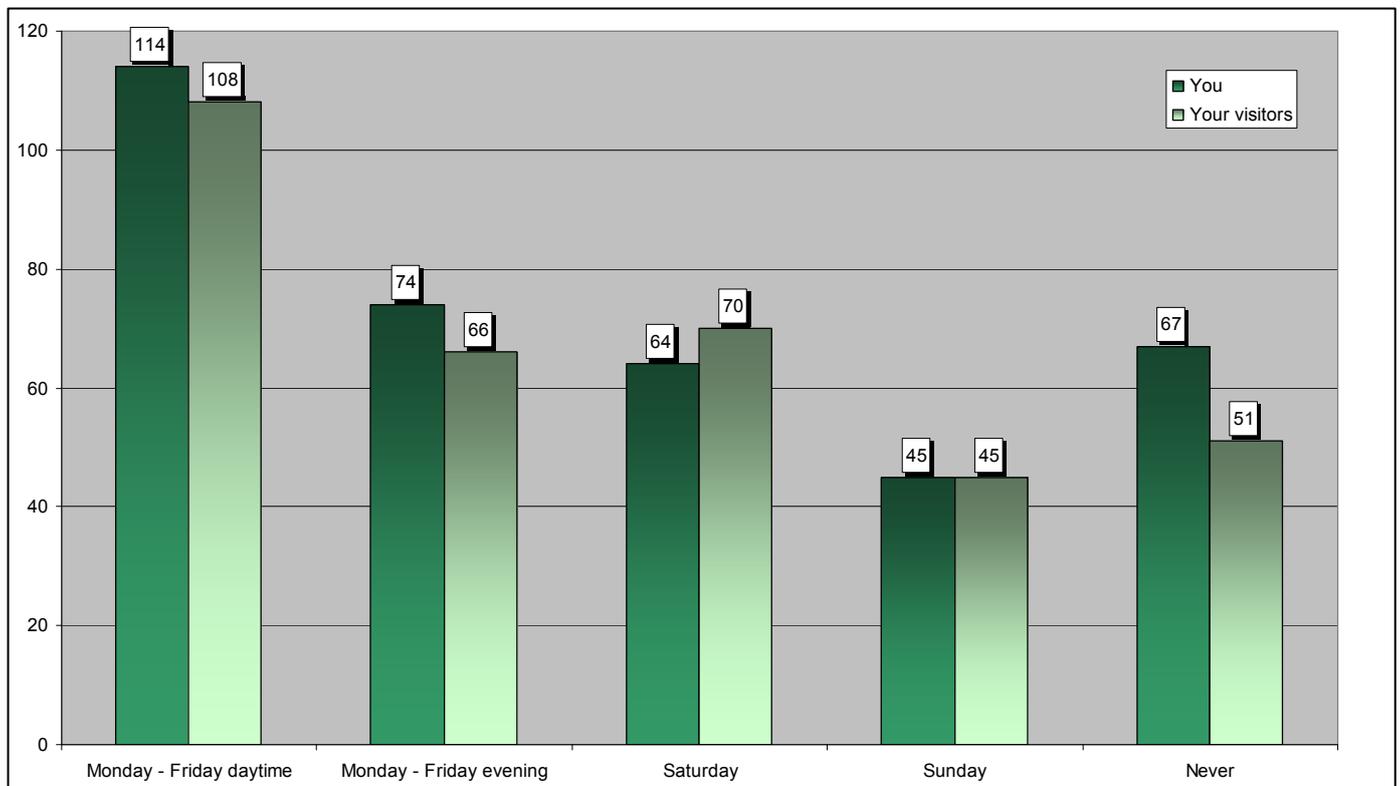


**Figure 4**

**Q4) What time of day do you or your visitors have difficulty parking?**

13) Question 4 was provided to ascertain when respondents most felt parking difficulties occurred. Figure 5 details the overall responses. The largest response group expressed that their parking problems occurred weekdays during the daytime. The second largest group said that problems occurred during the weekday evenings, followed by Saturdays. The table provides a count of the top three responses from each option. Respondents could select as many or few times periods as they considered appropriate.

	You	Your visitors
Monday – Friday, daytime	22 – Derwent Grove 15 – Elsie Road 11 – Tintagel Crescent	22 - Derwent Grove 14 – Elsie Road 11 – Tintagel Crescent
Monday – Friday, evening	14 – Derwent Grove 12 – East Dulwich Road 12 – Ondine Road	15 – Derwent Grove 9 – East Dulwich Road 8 – Tintagel Crescent
Saturday	10 – Derwent Grove 9 – Zenoria Street 8 – East Dulwich Road	11 – Derwent Road 10 – East Dulwich Road 9 – Tintagel Crescent
Sunday	9 – Zenoria Street 7 – East Dulwich Road 6 – Tintagel Crescent	9 – Zenoria Street 6 – Tintagel Crescent 5 – Derwent Grove / East Dulwich Road
Never	17 – Ondine Road 10 – St Francis Road 7 – Grove Vale	14 – Ondine Road 10 – St Francis Road 7 – Copleston Road

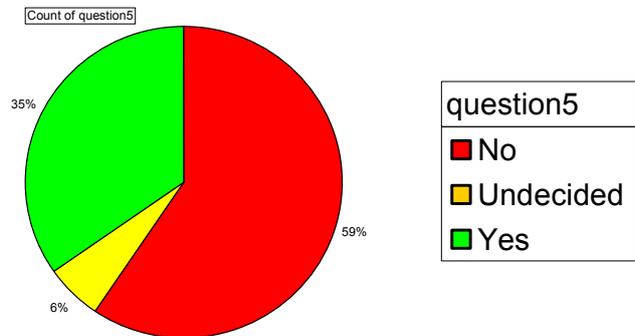


**Figure 5**

**Q5) Do you agree with the proposed introduction of a controlled parking zone in your street?**

14) The key question of “do you agree with the proposed introduction of a CPZ in your street?” is tabulated for the entire consultation area in Figure 6, graphed in Figure 6.1 and individual responses mapped on a street-by-street bases in Figure 6.2.

Response	Overall total	Percentage
Yes	84	35%
No	143	59%
Undecided	14	6%



Street	Do you agree with the proposed introduction of a CPZ in your street?						Response rate		
	No	No %	Yes	Yes %	Undecided	Undecided %	Total returned	Total delivered	Response rate%
Adys Road	2	100%	0	0%	0	0%	2	4	50%
Besant Place	1	50%	1	50%	0	0%	2	23	9%
Copleston Road	11	61%	6	33%	1	6%	18	73	25%
Derwent Grove	12	39%	19	61%	0	0%	31	82	38%
Dog Kennel Hill	0	0%	0	0%	0	0%	0	3	0%
East Dulwich Grove	7	58%	2	17%	3	25%	12	86	14%
East Dulwich Road	15	68%	5	23%	2	9%	22	112	20%
Elsie Road	10	50%	7	35%	3	15%	20	41	49%
Grove Vale	14	64%	8	36%	0	0%	22	300	7%
Hayes Grove	5	83%	1	17%	0	0%	6	66	9%
Jarvis Road	0	0%	0	0%	0	0%	0	3	0%
Lordship Lane	1	100%	0	0%	0	0%	1	24	4%
Melbourne Grove	8	47%	7	41%	2	12%	17	86	20%
Oglander Road	0	0%	0	0%	0	0%	0	1	0%
Ondine Road	30	83%	6	17%	0	0%	36	114	32%
Oxonian Street	2	100%	0	0%	0	0%	2	10	20%
Railway Rise	0	0%	0	0%	0	0%	0	4	0%
St Francis Road	13	59%	7	32%	2	9%	22	57	39%
Tintagel Crescent	4	31%	8	62%	1	8%	13	35	37%
Tintagel Gardens	1	50%	1	50%	0	0%	2	4	50%
Vale End	0	0%	0	0%	0	0%	0	2	0%
Zenoria Street	7	54%	6	46%	0	0%	13	29	45%
<b>GRAND TOTAL</b>	<b>143</b>	<b>59%</b>	<b>84</b>	<b>35%</b>	<b>14</b>	<b>6%</b>	<b>241</b>	<b>1159</b>	<b>21%</b>

**Figure 6**

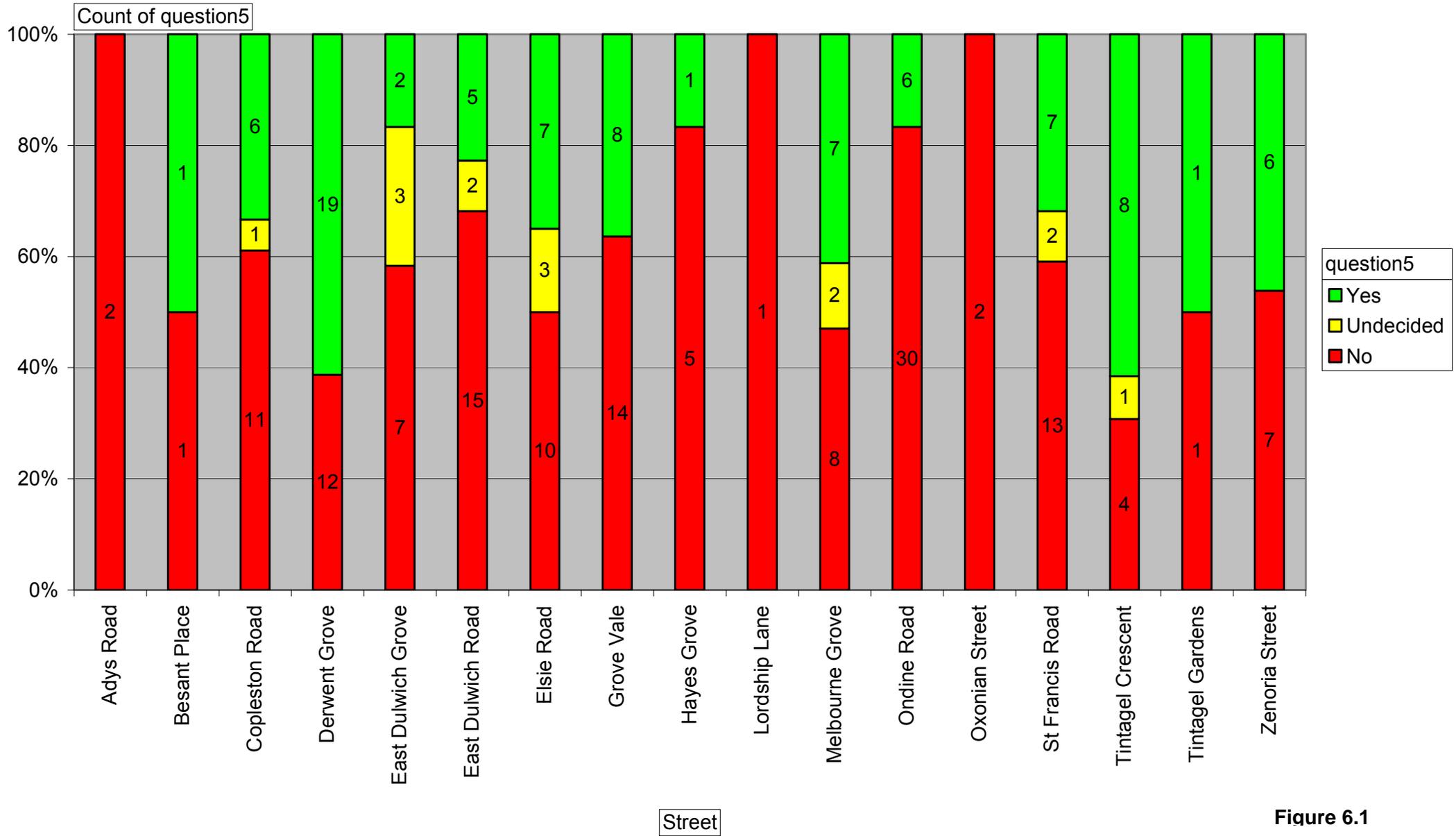


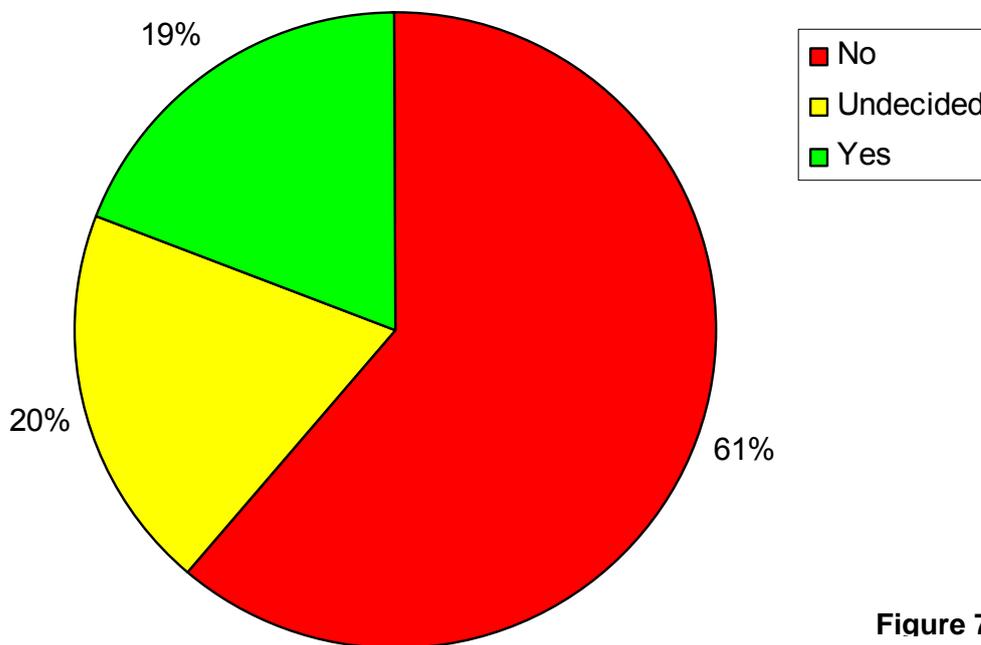
Figure 6.1



Figure 6.2

**Q6) Would you change your mind if a CPZ was introduced in street next to yours?**

- 15) Those persons who responded that they didn't want or were undecided on a CPZ in their street were asked a further question<sup>8</sup> if they would change their mind if a CPZ was to be introduced in an adjacent street.
- 16) Figure 7 details the responses. The majority (61%) would not change their mind and wanted to keep their street uncontrolled even if a CPZ was introduced into an adjacent street.
- 17) Only East Dulwich Road and Zenoria Street stated that they would change their mind, as shown in Figure 7.1.



**Figure 7**

Q6	No	Undecided	Yes
East Dulwich Road	7 (41%)	2 (12%)	8 (47%)
Zenoria Street	2 (29%)	2 (29%)	3 (43%)

**Figure 7.1**

<sup>8</sup> Those persons completing the paper copy of the questionnaire were able to answer this Q6 even if they had said "yes" to Q5. As their views were not relevant in analysing Q6 we have deleted their responses from the results in this question section.

**Q7) Do you agree with the proposed position of the parking bays?**

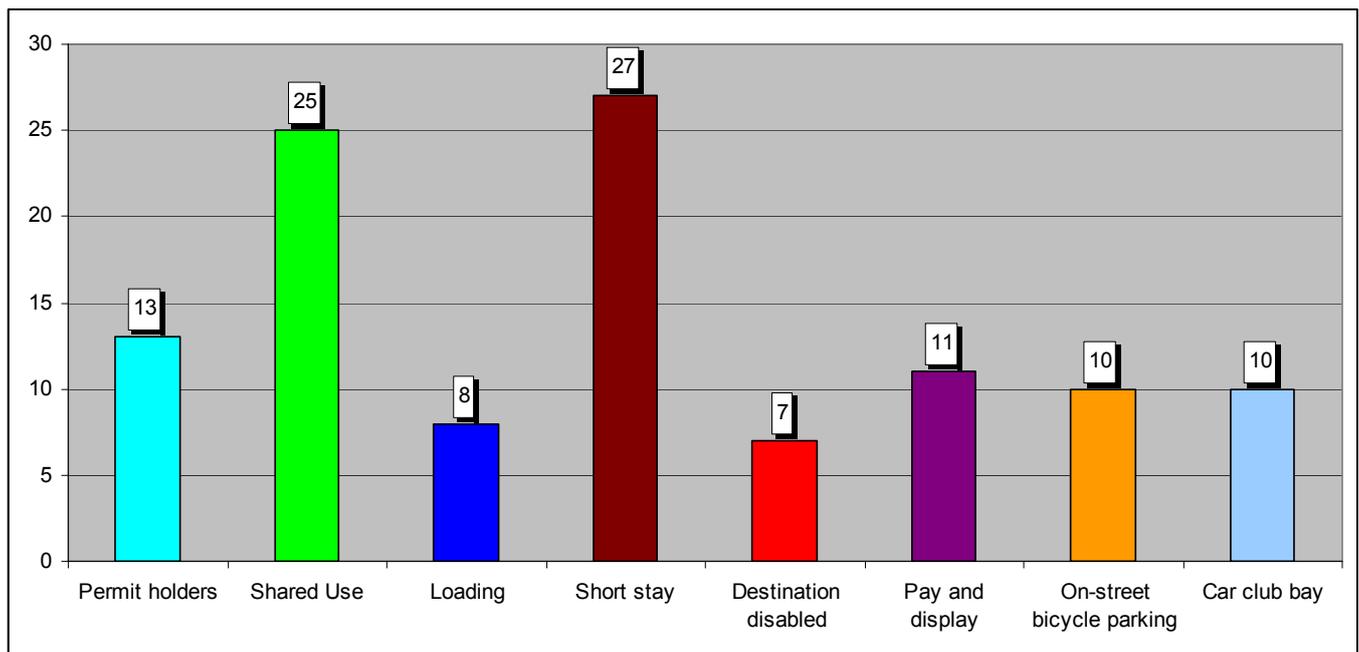
18) An initial design drawing showing the proposed parking layout was provided in the consultation pack and comments were sought from respondents. 48% of those who responded agreed with the parking bay layout and 39% did not.

**Q8) Do you agree with the proposed type of parking bays?**

19) A further question relating to the detailed design was, “do you agree with the proposed type of parking bay?” 44% of those who responded agreed with design and 45% did not.

**Q9) If you answered ‘no’ or ‘undecided’ to Q8 please suggest what type of bay you think there should be more of?**

20) Of those who did not agree with the proposed type of parking bays 27 want more short stay ‘free’ bays and 25 wanted more shared use bays. Of note was that 10 respondents to this question considered that more on-street bicycle parking was required. Whilst the initial design did not propose any, this information is valuable to the council for future schemes. Figure 8 details all the responses to this question<sup>9</sup>.

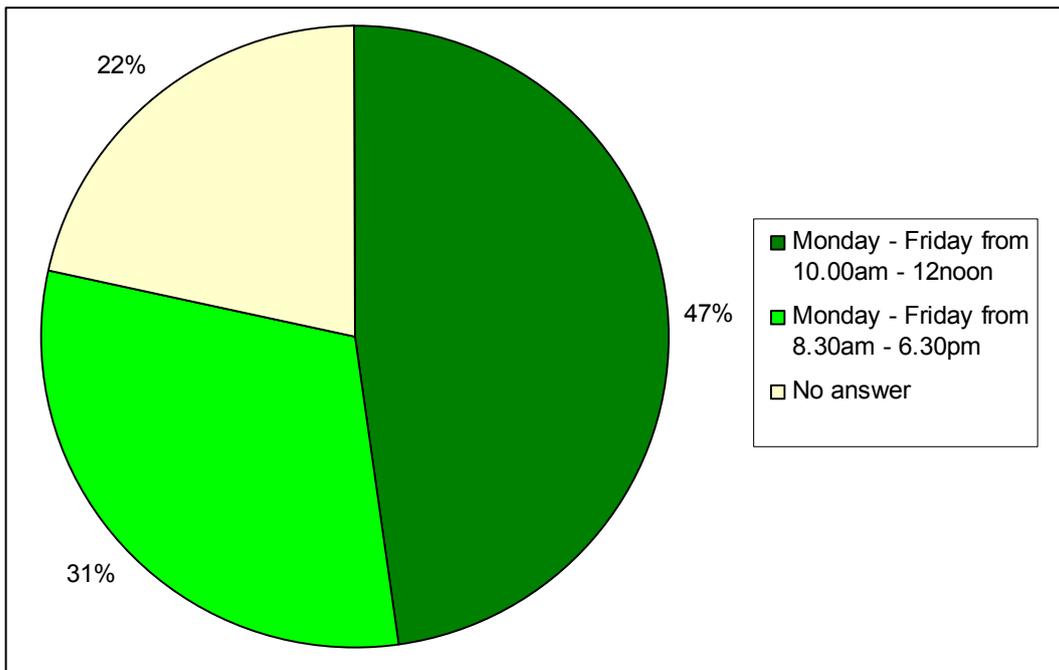


**Figure 8**

<sup>9</sup> We have presented all the results to this question including the replies made by those who had said “yes” to question Q8; there were only 5 suggestions made by these people.

**Q11) If parking controls were introduced, which of the following options would you prefer?**

21) Of the two options being formally consulted upon, the majority (47%) considered the lesser hours (10.00am to 12noon during Monday to Friday) as their preferred choice. 31% selected 8.30am to 6.30pm, Monday to Friday as their preferred choice (Figure 9).



**Figure 9**

22) Respondents also had opportunity to make an 'alternative suggestion'. Answers provided here ranged from 'no parking controls at all' to requests for Saturday and Sunday controls.

23) Finally, other comments were sought. Understandably, the responses given generally mirrored the view expressed to the key question of whether a CPZ was wanted or not. Figure 10 provides a random selection of comments from those in support of controls. Figure 11 provides a random selection of comments from those against controls. The text positions are indicative of the location the responses originated from.

**Supplementary questionnaire on driveway parking**

During the consultation period a supplementary questionnaire was hand delivered on 14 October 2011 to 31 properties in Elsie Road and Melbourne Grove. This questionnaire asked recipients, if a CPZ was to be introduced, what parking restrictions they would prefer in front of their driveway. Residents were offered one of the following 2 options:

**Option A – Double yellow line across your driveway**

If a double yellow line is placed across a driveway, nobody, including the resident or owner of that house, can park across it without risking getting a parking ticket.

**Option B – Parking bay and white bar marking across your driveway**

If a residents' parking bay is placed across a driveway together with a white bar stretching across the whole driveway (showing that access is needed at all times), the resident or owner of that house or their visitor can park across it without risking getting a parking ticket. But equally, so can any other motorist.

The supplementary questionnaire yielded 14 responses and is summarised in Figure 12

Road	Supplementary questionnaires delivered	Returned	Response rate	Option A (double yellow line)	Option B (Parking bay and white bar)
Melbourne Grove*	11	4	36%	3	0
Elsie Road	20	10	50%	2	8
<b>TOTAL</b>	<b>31</b>	<b>14</b>	<b>45%</b>	<b>5</b>	<b>8</b>

\* 1 respondent from Melbourne Grove would prefer a single yellow line across their access

**Figure 12**

Figure 10 – A random selection of comments made by people who responded **in favour** of the CPZ (positions are geographically approximate)



Figure 11 – A random selection of comments made by people who responded **against** the CPZ (positions are geographically approximate)



### Consultation responses from outside the study area

The consultation yielded 155 responses from residents or businesses from outside the consultation area, responses being received from a total of 52 different streets.

Although the consultation pack was only delivered to those within the consultation boundary, residents and businesses from outside the consultation boundary completed the online questionnaire by selecting 'other' when having to provide their road name then manually entering their street name.

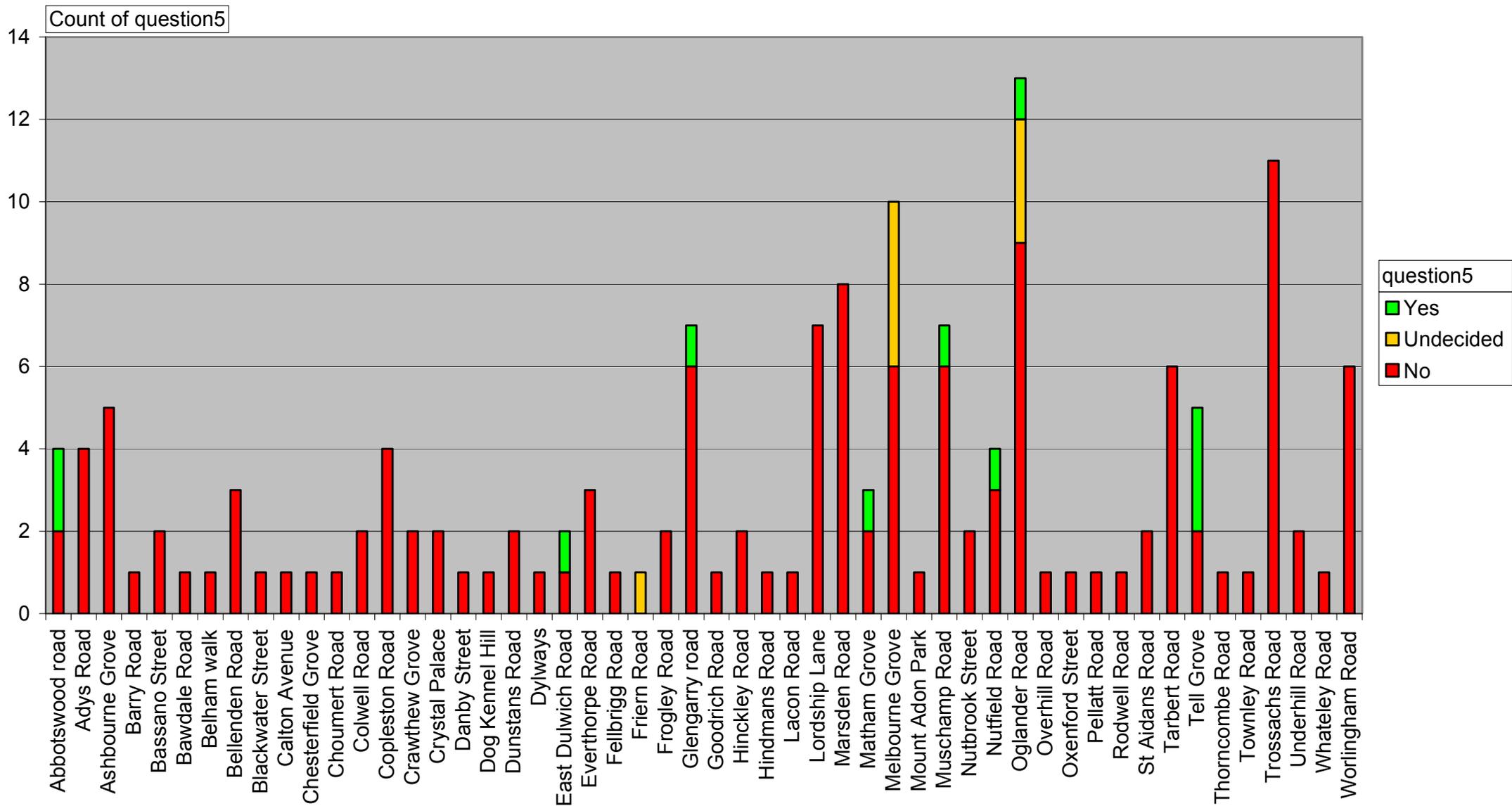
It is assumed that people's awareness to the consultation was via community council, street notices, word of mouth, public exhibitions, the council's consultation webpage and/or the East Dulwich forum.

The key question of "do you agree with the proposed introduction of a CPZ in your street?" showed a majority (No, 136 v Yes, 11) against controls, with 8 responding undecided. This is graphed on a street-by-street basis in figure 13.

Figure 13.1 shows from what streets, the majority of online questionnaire responses came from. It is clear that the listed streets are on the periphery of the study area and are likely to be concerned of any impact a CPZ would have on their street or generally in their neighbourhood. This is reflected in the comments section of the questionnaire by many respondents.

Street	No. of online questionnaire responses
Oglander Road	13
Trossachs Road	11
Melbourne Grove	10
Marsden Road	8
Glengarry road	7
Lordship Lane	7
Muschamp Road	7
Tarbert Road	6
Worlingham Road	6
Ashbourne Grove	5
Tell Grove	5
Abbotswood road	4
Adys Road	4
Copleston Road	4
Nutfield Road	4
Everthorpe Road	3
Matham Grove	3

**Figure 13.1**



othercontactdetails

Figure 13

### **Communications made outside of the freepost or online questionnaire**

Figure 2 displays the type of communication used by all respondents during consultation.

For the purposes of analysis, the figures used (unless stated otherwise) are based upon actual responses to the questionnaire via the freepost or online address. It is noted that when respondents scanned and emailed their responses to the council these have been included in the main questionnaire dataset.

Whilst inference can be made about the view expressed in an email or letter, for example, the council are unable to add these figures directly into the questionnaire results. This is to encourage people to read the information contained within the consultation pack, respond to specific questions, avoid risk of duplication from those persons who respond by more than one method (by email and questionnaire, for example) and to avoid misinterpretation by the officer inputting the data.

Communications made outside of the questionnaire responses have been included in this study and Figures 14 and summarise the main purpose of the correspondence.

Summary of other correspondence received during the consultation period.

Road	Against a CPZ	Supports a CPZ	Concerned about being excluded from the consultation / knock on	General consultation / CPZ enquiry	Request for a consultation document	Number of individuals contacting the council
ABBOTSWOOD ROAD			1			1
ADYS ROAD	1		1	1		3
BAWDALE ROAD	1		1	3		3
BELLENDEN ROAD			1	2		2
BESANT PLACE				1		1
BUXTED ROAD			1			1
CHESTERFIELD GROVE			1	1		1
CHOUMERT ROAD			1			1
COPELSTON ROAD	2				1	3
CRAWTHEW GROVE			1			1
DERWENT GROVE	1	3				4
ELSIE ROAD		1		6		7
EVERTHORPE ROAD			1			1
FROGLEY ROAD	1					1
GLENGARRY ROAD	1					1
GROVE VALE				1		1
HINCKLEY ROAD			1	2		2
IVANHOE ROAD	1					1
LORDSHIP LANE	1			1		2
MALFORT ROAD	2	1				2
MARSDEN ROAD	11		3			11
MELBOURNE GROVE	2	1	1	5		6
MUSCHAMP ROAD	4		2	1		5
NOT PROVIDED	1		1	3	1	10
NUTFIELD ROAD			1			1
OGLANDER ROAD	12	1	15			21
ONDINE ROAD	4		1	3		6
ST FRANCIS ROAD	2			1		2
TARBERT ROAD	2		2			2
TELL GROVE	1		1			2
TINTAGEL CRESCENT				1	1	3
TROSSACHS ROAD	3		3	2		5
ZENORIA STREET		1				1
<b>Grand Total</b>	<b>53</b>	<b>8</b>	<b>40</b>	<b>34</b>	<b>3</b>	<b>114</b>

Figure 14

## Stakeholder communication

Four pieces of correspondence were received from key stakeholders relating to the consultation, this is detailed in figure 15

Key stakeholder	Summary of comments
Southwark Cyclists and Southwark Living Streets (joint reply)	<p><i>Although we are not residents of the area, we represent the interests of many people using the streets in the area on cycles and on foot.</i></p> <p><i>The CPZ regulates inconsiderate use of the kerbside, which helps cyclists and pedestrians.</i></p> <p><i>Any reduction in the practice of commuters leaving their cars near East Dulwich station and commuting onward by train will improve the public realm for local people and reduce pressure on on-street car parking space.</i></p> <p><i>A possible consequence may be that more people will cycle to the station. The capacity of the on-street cycle parking at the station may need to be increased. There appears to be room on the footways for this.</i></p>
Southwark Legal Advice Network responding on behalf of their member organisation, Southwark Disability Forum	<p><i>The Local Authority should consider if there are any unintended consequences of any decision for some groups, and second, consider if the policy will be fully effective for all groups. It involves using equality information, and the results of engagement with protected groups and others, to understand the actual effect or the potential effect of Local Authority functions, policies or decisions. It can help the Local Authority to identify practical steps to tackle any negative effects or discrimination, to advance equality and to foster good relations.</i></p>
London Travel Watch	<p><i>The introduction of a scheme may result in displacement of parking onto adjacent bus routes, causing delays to buses and their passengers. Would you please ensure that consideration is given to upgrading parking controls on Grove Vale, an adjacent bus route, so that this possibility is avoided.</i></p>
Goose Green Primary School, Tintagel Crescent	<p><i>A CPZ will not prevent the double parking and short stay parking on the white lines during school drop off and pick up. Therefore the parking problem will not be resolved.</i></p> <p><i>The resident permit will not alleviate the problem outside the school at 8.50-9.00 and 3.15-3.40. We need a defined drop off zone and short term parking.</i></p>
South Southwark Business Association (received 9 January 2012)	<ol style="list-style-type: none"> <li><i>1. The business community are against the proposed CPZ as it will have a long term detrimental effect on the High Street and its small specialist shops as described in the Core Strategy. Free uncontrolled parking is essential to the survival of these small businesses. We have submitted a petition to this effect and are part of approximately 2000 signatures that have been submitted from the Community.</i></li> <li><i>2. Concerns have been expressed by local residents and businesses that the consultation process was flawed in its execution</i></li> <li><i>3. The actual consultation results have rejected the proposed CPZ, clearly reflecting the views of those consulted.</i></li> <li><i>4. Southwark Council Officers have presented a report to Community Council offering them 5 options. Only one of those options presented to Community Council was consulted on, i.e, No CPZ. The remaining 4 options have just appeared from nowhere.</i></li> <li><i>5. We also have a problem understanding, if over the years fewer than fifty residents complain about parking why should they override the hundreds who do not and actively protest at a CPZ. Why must the only solution to the be a CPZ? Either it is an unimaginative response or a revenue stream for the council.</i></li> </ol>

Figure 15

## Summary of petitions and informal surveys

Nine petitions / informal parking surveys were received in response to the consultation undertaken in October - November 2011 in relation to the Grove Vale CPZ study, as follows:

- 1) Derwent Grove. An informal parking consultation was carried out by a resident of Derwent Grove. The informal consultation offered 3 options and was signed by 23 residents of Derwent Grove.  
18 signatures in favour of controls (14 opted for Mon-Fri, 10.00am -12noon v 4 opted for Mon-Fri 8.30am-6.30pm) and 5 signatures do not support a CPZ.
- 2) Marsden Road, Maxted Road, Ondine Road, Oglander Road, Waghorn Road. A petition collated and submitted by a resident of Marsden Road containing 66 signatures from residents in Ondine Road, Oglander Road, Marsden Road, Maxted Road and Waghorn Road registering their opposition to the proposed CPZ in the area.
- 3) Oglander Road. An informal parking consultation was carried out by a resident in Oglander Road. A total of 23 questionnaires were delivered to Oglander Road residents between Everthorpe Road and Grove Vale.  
  
A majority (17 v 2) are opposed to a CPZ around Grove Vale / East Dulwich Station and all 19 are against the proposed CPZ as it currently stands.  
  
A majority (15 v 2) would like Oglander Road incorporated into the CPZ if the scheme were to go ahead.
- 4) Tell Grove. An informal parking consultation was carried out by a resident of Tell Grove. The question, 'do you want controlled parking?' was a split decision (Yes 9 v No 9). 18 respondents opted for 'yes' when ask 'if a neighbouring street had CPZ, would you want it as well?'
- 5) Wide area. A petition collated and submitted by the South Southwark Business Association, contained 874 resident and amenity user signatures objecting to proposed introduction of a CPZ in and around Grove Vale. The addresses on the petition cover a wide area of Dulwich.
- 6) Wide area. A petition collated and submitted by the South Southwark Business Association, contained 311 business signatures from the area objecting to proposed introduction of a CPZ in and around Grove Vale.
- 7) Hinckley Road, Keston Road and Oglander Road. A petition collated and submitted by a resident of Trossachs Road containing 15 signatures from residents in Hinckley Road, Keston Road and Oglander Road registering their opposition to the proposed CPZ in the area.
- 8) Wide area. A petition collated and submitted by a resident of Trossachs Road containing 381 signatures from residents throughout Dulwich registering their opposition to the proposed CPZ in the area.
- 9) Trossachs Road. An informal parking consultation was carried out by a resident of Trossachs Road. The informal consultation asked if residents were for or against controlled parking on streets near East Dulwich Station. All 148 respondents are against controls.

The petitions have been summarised in figure 16.

Petition ref	Type	Collated by	Date received	Title	For	Against	Petition detail
001	Petition / Informal parking survey	Resident of Derwent Grove	04/11/11	Grove Vale, Controlled Parking Zone study. Petition of support from Derwent Grove Residents	18	5	The 14 Derwent Grove residents in favour opted for Mon-Fri, 10am to 12 noon The 4 Derwent Grove residents in favour opted for Mon – Fri, 8.30am – 6.30pm
002	Petition	Resident of Marsden Road	04/11/11	We, the undersigned, wish to register our opposition to the proposed controlled parking zone in our area		66	Petition signed by residents in Ondine Road, Oglander Road, Marsden Road, Maxted Road and Waghorn Road
003	Informal parking survey	Resident of Oglander Road	10/11/11	Proposed Controlled Parking Zone near East Dulwich Station Q1, Are you in favour or opposed to a CPZ around Grove Vale / East Dulwich	2	17	None of the Oglander Road residents are in favour of the proposed CPZ as it currently stands but 15 would want a opt for a CPZ if the proposal were to go ahead
004	Informal parking survey	Resident of Tell Grove	12/11/11	Residents of Tell Grove – Parking Survey Do you want controlled parking?	9	9	The 18 Tell Grove residents that signed the petition would opt for a CPZ (Mon-Fri, 10am-12noon) if a neighbouring street were to become controlled.
005	Petition	South Southwark Business Association	14/11/11	<b>Residents and Amenity users</b> We the undersigned, object to Southwark Council's proposed introduction of a Controlled Parking Zone in and around Grove Vale as currently being referenced on the council's website. We believe the proposal, if implemented will be detrimental to the local economy and the community as a whole.		874	Petition signed by resident in roads across a broad area in Dulwich, some of the street include: Ashbourne Grove, Barry Road, Copleston Road, Crystal Palace Road, Glengarry Road, Herne Hill, Lordship Lane, Marsden Road, Melbourne Grove, Nutbrook Street, Oglander Road, Peckham Rye, St Francis Road, Upland Road, Zenoria Street,
006	Petition	South Southwark Business Association	14/11/11	<b>Businesses</b> We the undersigned, object to Southwark Council's proposed introduction of a Controlled Parking Zone in and around Grove Vale as currently being referenced on the council's website. We believe the proposal, if implemented will be detrimental to the local economy and the community as a whole.		311	Signed by businesses in Lordship Lane from the Pellatt Road to the Roundabout, Pellat Road (2 shops), Grove Vale from the roundabout to Dog Kennel Hill, Dog Kennel Hill - 2 shops before Sainsburys, Melbourne Grove, East Dulwich Grove, East Dulwich Road, North Cross Road, Upland Road, Barry Road (Just the two shops at the junction of Upland Road)
007	Petition	Submitted by resident of Trossachs Road	14/11/11	<b>Grove Vale/East Dulwich Station Controlled Parking Zone – October 2011</b> We the undersigned are opposed to the proposed controlled parking zone as detailed in the consultation document		15	Signed by residents of Hinckley Road, Keston Road and Oglander Road
008	Petition		14/11/11	We the undersigned resident of East Dulwich oppose the implementation of the planned Controlled Parking Zone in East Dulwich		381	Petition signed by resident in roads across a broad area in Dulwich, some of the street include: Barry Road, Copleston Road, East Dulwich Grove, Glengarry Road, Grove Vale, Melbourne Grove, Muschamp Road Oglander Road, Tarbert Road, Tell Grove, Trossachs Road
009	Petition / Informal parking survey		14/11/11	<b>CPZ Petition: Local feeling in ED re proposed CPZ around ED station. Nov 2011</b> Are you for or against controlled parking on street near ED station? If controlled parking were to happen would you want it to operate mon-fri 8.30-6.30 or 10-12? If controlled parking did happen in a neighbouring street to where you live would you change your mind		148	Petition signed by resident in roads across a broad area in Dulwich, some of the street include: Ashbourne Grove, Chesterfield Grove, Hillsboro Road, Melbourne Grove Lordship Lane, Tarbert Road, Thorncombe Road, Trossachs Road.  8 residents ticked 10-12 as their preferred option  76 resident indicated they would not change their mind a neighbouring street were to become controlled parking.
<b>TOTAL</b>					<b>29</b>	<b>1826</b>	

Figure 16

## Section D – Parking stress survey summary

This section provides a summary of the parking survey conducted on a weekday (Thursday 10 February 2011) and a weekend (Saturday 12 and Sunday 13 February 2011).

The beat survey was carried out at every hour from 0600 to 2100. No major public events, school holidays or transport problems were reported on these dates. Full details of the results are set out in appendix 8. The average weekday parking occupancy is mapped in figure 17.

The parking beat data was collected on a space by space basis with the exact location, any vehicle permit types shown, the vehicle type and the parking restriction type (if any) for each being recorded. Each space was 5.0 meters long was given a unique reference number.

The whole survey area was surveyed between 0600 and 2100 with a 30 minute frequency. The first beat in reality starts at 0500 and the last finished at 2200.

The surveys results display occupancy compared to capacity, length of vehicle stay and parking demand type for each street.

### Headline results

- 1) Eight roads demonstrated a very high (>80%) average occupancy on the weekday survey. The average occupancy across the study area was 73%. Eight roads during the day, showed over saturation (>100%) at some point on the weekday survey indicating parking was occurring in unsafe locations (on road junctions or yellow lines) or in obstructive locations (across dropped kerbs or double parking).
- 2) The highest level of occupancy (134%) was recorded at 0830 in Elsie Road.
- 3) The lowest level of occupancy (0%) was recorded in Hayes Grove.
- 4) Between 0730-1830 there was an average of 20% “commuters” or “non residents” vehicles parked in the study area.
- 5) The highest number of “commuter” vehicles were parked in St Francis Road (21, 38% of all cars parked), Melbourne Grove (16, 21%) Derwent Grove (15, 20%), Elsie Road (11, 22%), and Ondine Road (10, 9%).
- 6) Over the 3 days the survey revealed that there was an average of 475 resident vehicles parked in the study area at 0600. This gives us an indication of the number of resident vehicles in the study area.
- 7) At the weekend average occupancy was lower and fell to to 68% (Saturday) and 63% (Sunday).

Please note: There was a data capture error in Zenoria Street on the Sunday survey. The title ‘Oglander Road (Copleston Road)’ applies to Copleston Road only. Vale End results include that area named on-street as Hayes Grove. Hayes Grove in the survey results only applies to that area between Oglander and the “Y” junction of Hayes Grove. East Dulwich Road survey only identifies 29 safe parking spaces, which the council disagrees with. It would appear that the surveyors counted only 29 spaces in the street and surveyed those same 29 spaces as the actually occupancy/duration results are not dissimilar as to that which we would expect.

## Parking occupancy map

The average weekday parking occupancy in the Grove Vale study area

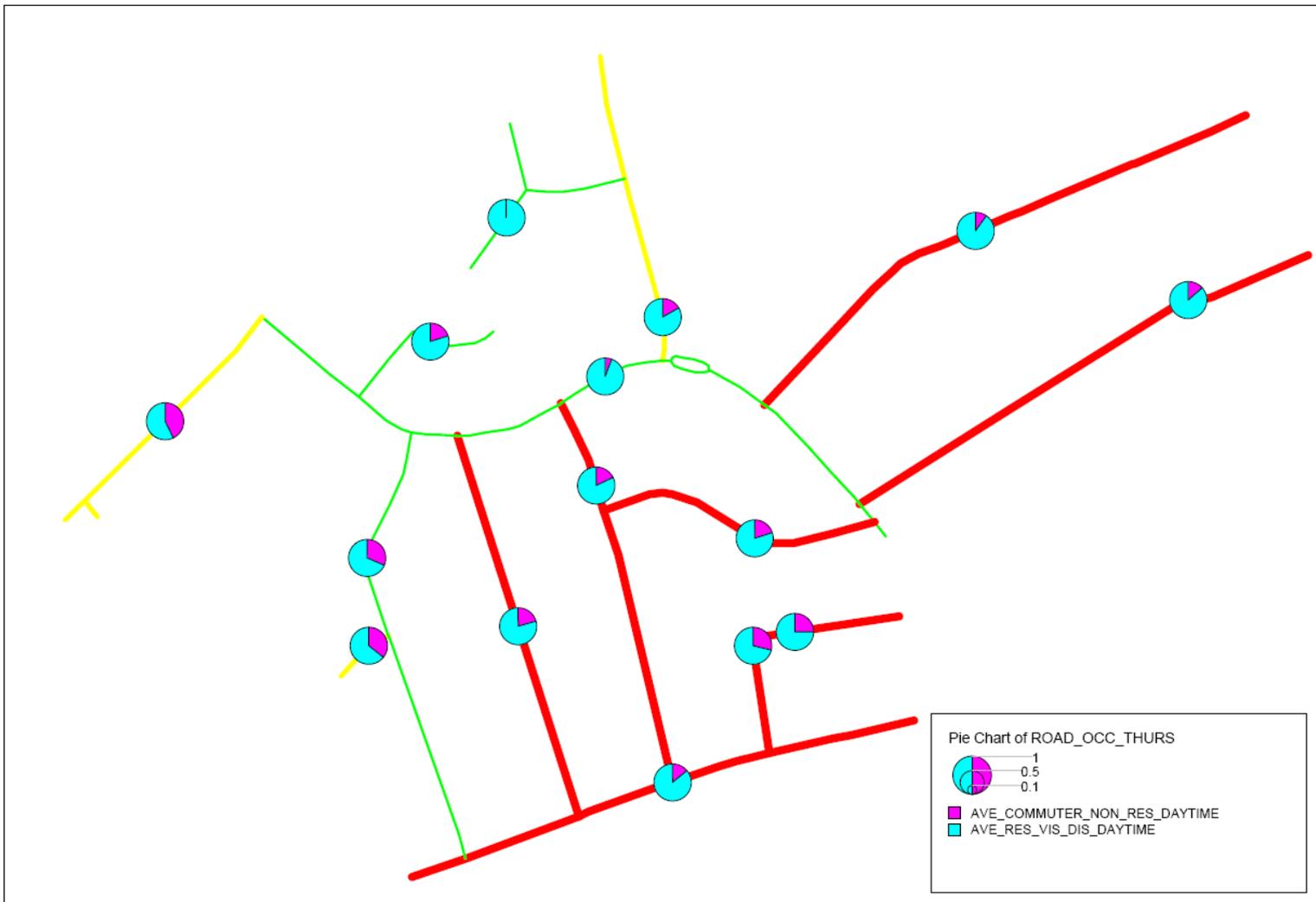


Figure 17

## Section E – Grove Vale CPZ parking demand and initial design

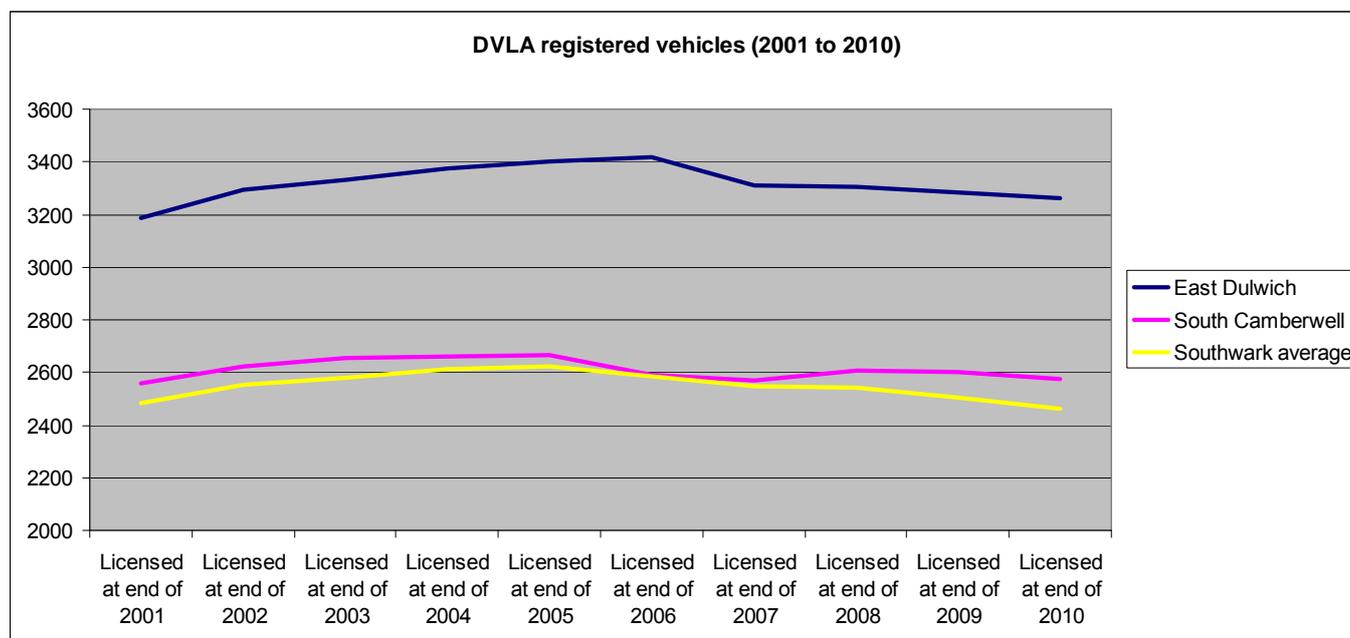
This section compares the existing parking demand compared to the CPZ initial design.

### Parking demand

We have determined that there are approximately 475 resident vehicles in the study area. This is an average of vehicles parked at 6.00am over the 3 parking occupancy survey dates. Vehicles parked at 6.00am are classified as resident for the purposes of the survey. For example, on each of the three survey days, 62 vehicles were parked in Derwent Grove at 6.00am.

The Office of National Statistics Publications Hub provides a variety of UK datasets. It allows users to define their own regions (rather than political boundaries) for analysis purposes. We have attempted to do this for the Grove Vale study area in relation to Key Statistic (KS17) which provides 2001 Census data on the number of private cars or vans owned. User defined regions are limited by post code boundaries so we cannot provide an accurate ONS figure for the area, as the defined region includes some streets not in the consultation area, such as Everthorpe Road and Oglander Road and excludes part of Ondine Road. However, taking into account the limitations the ONS figure for KS17 the approximate GV study area shows 635 private cars and vans owned.

An alternative method to the census is use of Driver and Vehicle Licensing Agency (DVLA) data (figure X). This, however, cannot be refined beyond a ward level. The DVLA figures show 3260 (licensed at end of 2010) cars registered in East Dulwich and 2577 in South Camberwell.



When considering the DVLA and Census figures it must be borne in mind that the census is self reporting (people may say they have access to a car when the vehicle may be registered at an address outside the borough or unregistered) while car ownership data (DVLA) is for those registered within the area (in the above case by ward). It should be noted that the census data is 10 years old.

Our parking surveys identified that there were 100 commuters and 27 non residents parking in the study area on a weekday. These are the total of number commuters / non residents parked at 11am during the weekday survey. We chose the 11am figures as this would be during the proposed 2 hour controlled period.

### **Initial CPZ design**

There are a variety of methods to quantifying how many spaces a CPZ will create. This is because vehicle lengths vary in size (eg a Mini is ~3.3m and a Mondeo ~4.8m). Furthermore, the council do not paint the parking bays into individual spaces, rather they will be long parking places holding as many vehicles as the motorists can choose to fit. We consider long, undesignated parking places to be the most efficient use of allocated parking space.

Generally, it is practice to sum the length of parking bays and divide by a nominal length, the parking industry often<sup>10</sup> uses 5.0m (5.0 was the value used in this report's parking occupancy survey). However this method does have limitations, particularly that the sum of two entirely separate parking bays each of 8m would give a total parking supply of 16m, dividing this by 5m would suggest there was room for 3 cars. However, in reality, a single 8m bay will usually only hold one car. This lower capacity figure is, of course, dependant upon vehicle size and the motorist's ability or decision of how to park. Therefore, in this example the real-world situation would be a supply of 2 and not 3 as the sum / nominal value would have suggested.

An exercise has therefore been carried out that provides a comparison between the existing number of spaces within the GV consultation area and the number that have been proposed as available for permit holders within the initial CPZ design distributed for public consultation.

The values shown in figure 18 provide the net loss/gain of parking on a street-by-street basis and a summary of reason for that change. This is mapped in Appendix 9.

The calculations used provide a 'real-world' set of values (discussed above) instead of the more arithmetic approach used, where the proposed bay lengths were divided by 5.0, irrespective of the number of cars you could actually fit in each bay. Both methods are robust and useful but do provide slightly different results.

---

<sup>10</sup> Eg. London Parking Supply Study, MVA for TFL, 2005

ROAD	EXISTING NUMBER OF SPACES AVAILABLE (PRE CPZ) (5M SPACE)	PROPOSED NUMBER OF SPACES AVAILABLE FOR PERMIT HOLDERS (POST CPZ) (5M SPACE)	CHANGE IN PARKING SPACE	REASON FOR LOSS / GAIN IN PARKING SPACES
DERWENT GROVE	70	68	-2	Due to providing a time restricted free bay at the Grove Vale Junction
EAST DULWICH RD.	42	42	-	No change
ELSIE ROAD	54	55	+1	Additional space created
GROVE VALE	0	9	+9	New spaces created as part of the Grove Vale project
JARVIS RD	7	7	-	No change
MELBOURNE GROVE	35	37	+2	x2 spaces created outside 17/19
COPELESTON ROAD	48	48	-	No change
ONDINE RD.	102	100	-1	Due to providing time restricted free bay at the Grove Vale junction
OXONIAN STREET	19	18	-1	Installation of DYL on 90 degree bend
ST.FRANCIS RD	51	44	-7	Due to installation of DYL in turning circle area and providing time restricted free bays at the Grove Vale junction
TINTAGEL CRESCENT	47	44	-3	Due to providing a time restricted free bay at the Lordship Lane Junction
ZENORIA STREET	23	21	-2	Due to the extension of the loading bay
<b>TOTAL</b>	<b>498</b>	<b>493</b>	<b>-5</b>	

Figure 18

### Conclusion (parking demand v initial design)

The 06.00 survey identifies that there are approximately 475 resident vehicles in the study area.

This figure can fall by 20% during the day (when the CPZ would be operational) with resident vehicles departing from the area to be replaced by others and thus maintaining, at present, relatively even levels of occupancy.

The survey identified that during the week 100 commuters (parked for >6 hours) and 27 non residents (parked for 3-6 hours) are parked in the study area on a weekday.

Although the surveys are only a snapshot of the parking activity, this indicates that currently during the day the parking can potentially be overcapacity in the study area but that the proposed supply of spaces for residents would be greater than the total number of residents wanting to park.

As shown in Figure 18 above, the initial design provides for 493 spaces that permit holders could park in during CPZ hours. It should be noted that 493 increases by 38 spaces after the controlled hours finish. The would provide extra space for residents (or anyone to park) in the short term parking bays (Derwent Grove, Grove Vale, Melbourne Grove, Ondine Road, St Francis Road, Tintagel Crescent, Vale End and Zenoria Street) and on single yellow lines (Melbourne Grove and Grove Vale).

## Section F – Study conclusions and recommendations

### Conclusions

Parking controls continue to provide varied and polarised opinion. The perception on whether or not controls are required will depend on personal factors as well as the local conditions on-street.

It should also be noted that self-selection bias may occur in a study where potential respondents have control over whether they participate.

Typically when respondents are volunteers, people with strong opinions or substantial knowledge are more likely to reply, potentially making the sample non-representative of the general population. As the public response to a consultation is through self-administered surveys, there is no control over those who choose to fill out the questionnaire.

Inferential statistical methods rest on the assumption that the results from a small sample can be generalised to the population from which it was drawn. As feedback received tends to be a non-probabilistic sample, the statistical significance of our results (either in favour or against the proposals) has not been, nor should it be, extrapolated across all stakeholders. We can only be certain that the consultation feedback received is representative of those who chose to respond.

Consideration has been given to those views expressed by alternative methods to the questionnaire and also to views expressed via the questionnaire received from people outside the study area. Whilst they have not been added to the results for reasons discussed on page (28) it was important to check that there was no significant contrast of opinion between questionnaire responses and emailed comments.

Consultation results show a clear correlation between support for the CPZ and perceived easy/difficulty in parking. Those supporting the introduction of a CPZ report difficulty parking in their street, 79% of CPZ supporters said that they found parking difficult ( $\geq 4$  on scale of 1(easy) to 5(difficult)). The converse is equally true and those against the introduction of a CPZ who reported little difficulty parking in their street. 62% of those against the CPZ found parking easy ( $\leq 2$  on scale of 1(easy) to 5(difficult)).

Each individual response was mapped in GIS which provided opportunity to look for patterns beyond that displayed on a street level.

The results from the consultation show that, overall, there is no clear majority in favour of parking controls across the entire consultation area. There are some streets in favour that merit further consideration, for example, Derwent Grove and Tintagel Crescent. Zenoria Road and East Dulwich Road both responded that they would “change their mind” if a CPZ was introduced in an adjacent street.

There is also a grouping of support, as a smaller zone, in the area bounded by Grove Vale and East Dulwich Grove.

A range of possible options are outlined in Figure 19.

Further conclusions on a street-by-street basis, based upon the initial design

Street	Highlight of issues raised and officer observations
Adys Road (part)	The initial design had no changes proposed for this road The road is included in this analysis as two corner properties (flank walls in Ondine Road) were consulted
Besant Place	These properties are within the initial zone boundary and would be entitled to permits Public highway and private road ownership varies in this street Some properties have off-street (private) car parks. There is also a (private) permit scheme in operation on the private stretch of this road to protect residents interests Some frontages lead onto the public highway where parking bays were proposed wherever safe
Copleston Road (part)	Clear majority against CPZ Review of existing disabled bays required
Derwent Grove	Majority of residents in favour of CPZ. No off-street parking There is particularly strong support for controls from residents closer to Grove Vale
Dog Kennel Hill (part)	No response from 3 properties consulted Existing restrictions prevent parking 24/7
East Dulwich Grove (part)	The northern side of this road was included within the consultation Existing restrictions prevent parking 24/7 Residents with vehicles are therefore likely to park in side roads, within and outside of the initial zone boundary
East Dulwich Road (part)	Majority against a CPZ A majority of those who responded 'no' or 'undecided' to wanting a CPZ would, in fact, change their mind if a CPZ was introduced in a neighboring street Parking is already formalised, following changes implemented to ensure Fire Brigade access. Concerns raised about how the parking arrangements reduced parking capacity
Elsie Road	Mixed views on CPZ Many properties have off-street parking Majority of residents supported bays in front of driveways Road is sandwiched between two streets that support the CPZ No majority to indicate they would change their mind if introduced on an adjacent road Needs double yellow lines at junction with Tintagel Crescent
Grove Vale	Existing restrictions prevent parking during peak hours, with stretches 24/7. Frontages include numerous shops, cafés, a PH and a library Existing provision of short-stay visitor parking
Hayes Grove	Public highway and private road ownership varies in this street Some properties have off-street (private) car parks. There is also a (private) permit scheme in operation on the private stretch of this road to protect residents interests Some frontages lead onto the public highway where parking bays were proposed wherever safe
Jarvis Road	No response from 3 properties consulted There are two existing doctors bays that are not signed and create ambiguity about whether parking is permitted or not
Lordship Lane (part)	The initial design had no changes proposed for this road Only a small section of Lordship Lane was consulted, the properties between Zenoria Street and East Dulwich Grove These properties are within the initial zone boundary and would be entitled to permits
Melbourne Grove (part)	Analysis show that a majority of residents in the section Melbourne Grove support parking controls. Businesses in the street have existing 30min and 3hr parking bays to prioritise space for customers. Businesses raised concern about staff parking but recognised high demand for parking space and that their staff regularly had to park further away Opportunity to provide additional short-stay and destination disabled parking. Majority of residents do not support bays in front of driveways

Street	Highlight of issues raised and officer observations
Oglander Road	The initial design had no changes proposed for this road The road is included in this analysis as one corner properties (flank walls of Copleston Road) was consulted This property was within the initial zone boundary and would be entitled to permits
Ondine Road	Clear majority against CPZ Where there is support, this is nearer to Grove Vale.
Oxonian Street	Majority of residents against CPZ. Oxonian Street and Zenoria Street are connected and, for the purposes of any CPZ, should be considered as one. Needs double yellow lines at 90 <sup>0</sup> bend with Zenoria Street as route restricted.
Railway Rise	The initial design had no changes proposed for this road This road is not public highway therefore a CPZ would not apply
St Francis Road	Majority of resident against CPZ Analysis show those in favour are closer to the junction with Grove Vale / Dog Kennel Hill Opportunity to provide short stay parking bays for adjacent businesses
Tintagel Crescent	Majority of residents in favour of CPZ No off-street parking Analysis of the comments section of the questionnaire identifies that there is a particular problem during the school drop off/pick up time Needs double yellow lines at junction with Elsie Road
Tintagel Gardens	The initial design had no changes proposed for this road as it is not public highway Residents are likely to park in Oxonian Street or Zenoria Street.
Vale End	Some properties have off-street (private) car parks. There is also a (private) permit scheme in operation on the private stretch of this road to protect residents interests Opportunity to provide short stay parking bay for adjacent businesses
Zenoria Street	Majority against a CPZ A majority of those who responded 'no' or 'undecided' to wanting a CPZ would, in fact, change their mind if a CPZ was introduced in a neighboring street Zenoria Street and Oxonian Street are connected and, for the purposes of any CPZ, should be considered as one. Needs double yellow lines at 90 <sup>0</sup> bend with Oxonian Street as route restricted Significant congestion at junction with Lordship Lane Existing parking restrictions (loading/free) ambiguous and should be clarified

## Grove Vale study area options

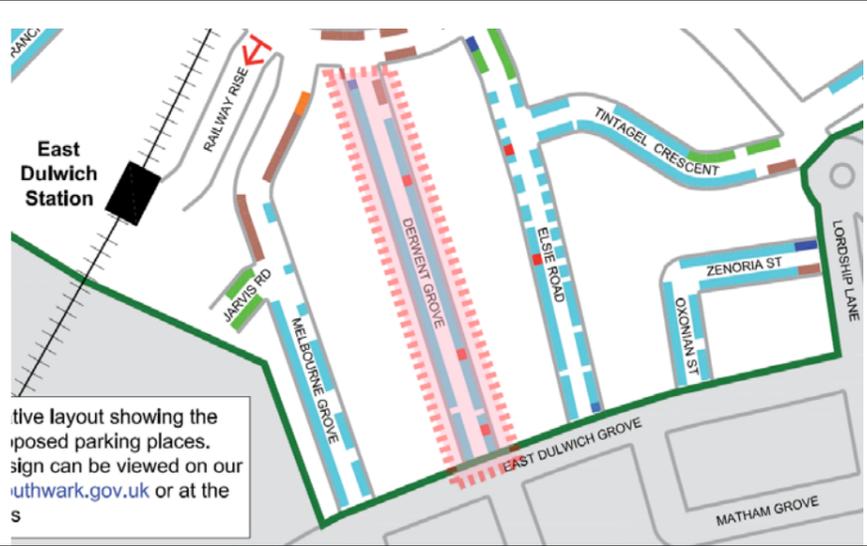
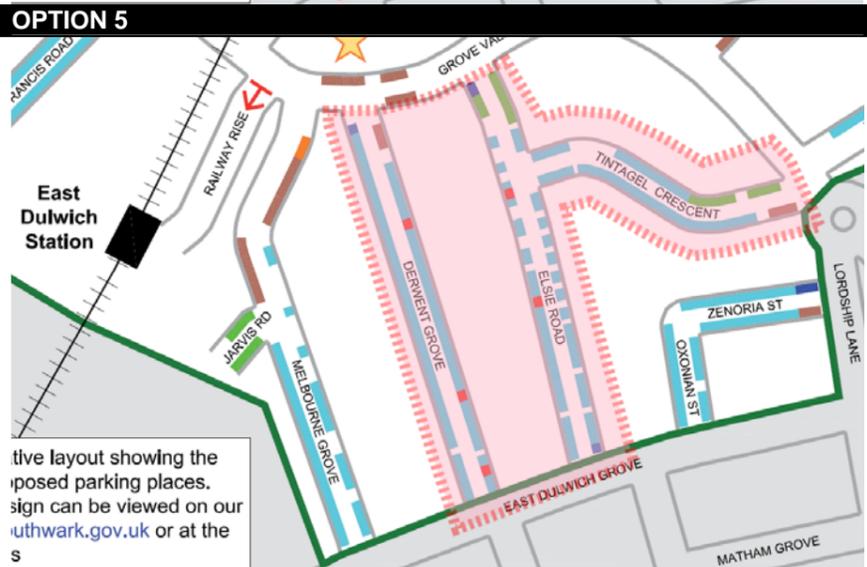
Option	Recommendations	Rationale	Risks	Benefits
1	Not to proceed with the installation of a CPZ in any of the Grove Vale study area	<ul style="list-style-type: none"> <li>Overall majority against parking controls in the study area</li> <li>Petitions received indicate that the wider community doesn't want controls in the area</li> </ul>	This will not address the parking difficulties currently being experienced (and shown) in some streets in the area and will not respond to those residents who took part in the consultation and supported the scheme.	Is in line with the overall response from the consultation. Is in line with the majority of views independently expressed by the wider community.
2	Not to proceed with the installation of a CPZ in any of the Grove Vale study area but carry out minor changes, eg: <ul style="list-style-type: none"> <li>Minimise restrictions, declutter and refresh existing signs wherever possible</li> <li>Install yellow lines on unrestricted junctions where currently absent</li> <li>Remove unused doctors bays in Jarvis Road &amp; motorcycle bay in Derwent Grove</li> <li>Install x2 destination disabled bays in Melbourne Grove and extend the time restricted free bay</li> </ul>	<ul style="list-style-type: none"> <li>Overall majority against parking controls in the study area</li> <li>Petitions received indicate that the wider community doesn't want controls in the area</li> <li>Recognition of high parking demand leading to obstructive parking in some locations</li> <li>Opportunity to create more spaces where parking demand is high.</li> <li>Improve legibility of existing restrictions to motorists</li> </ul>	Installing double yellow lines on junctions could displace some vehicles (ie further increase parking pressure)	Vehicle access will improve for the London Fire Brigade Improved public realm Clarity of restrictions to motorists
3	To introduce a one hour CPZ on an experimental basis in Derwent Grove only	<ul style="list-style-type: none"> <li>A majority 61% of residents in favour of a CPZ in Derwent Grove</li> <li>A petition received in support of a CPZ from resident in Derwent Grove</li> <li>8 independent CPZ requests received from Derwent Grove</li> <li>A clear cluster of support for controls in the northern section of Derwent Grove</li> <li>Majority of resident indicated that parking is a problem Monday – Friday, daytime.</li> <li>Parking surveys revealed that there were 16 commuter vehicles parked during the weekday survey</li> </ul>	The scheme may cause displacement to roads on the periphery of the proposed area which could trigger the need for further consultation and funding.  The council has never installed an isolated one-street CPZ before. This could set a difficult precedent in other parts of the borough.	Will address the parking problems in Derwent Grove. Supports the majority of those responding to the consultation in Derwent Grove.

Figure 19

Option	Recommendations	Rationale	Risks	Benefits																																				
4	To introduce a one hour CPZ on an experimental basis in the following streets only: Derwent Grove, Elsie Road, Jarvis Road, Melbourne Grove, Oxonian Street, Tintagel Crescent and Zenoria Street.	<ul style="list-style-type: none"> <li>Response to the question “Do you agree with the proposed introduction of a controlled parking zone in your street?”:</li> </ul> <table border="1"> <thead> <tr> <th>Street</th> <th>Yes</th> <th>No</th> <th>Undecided</th> </tr> </thead> <tbody> <tr> <td>Derwent Grove</td> <td>19</td> <td>12</td> <td></td> </tr> <tr> <td>Elsie Road</td> <td>7</td> <td>10</td> <td>3</td> </tr> <tr> <td>Melbourne Grove</td> <td>7</td> <td>8</td> <td>2</td> </tr> <tr> <td>Oxonian Street</td> <td></td> <td></td> <td>2</td> </tr> <tr> <td>Tintagel Crescent</td> <td>8</td> <td>4</td> <td>1</td> </tr> <tr> <td>Tintagel Gardens</td> <td>1</td> <td>1</td> <td></td> </tr> <tr> <td>Zenoria Street</td> <td>6</td> <td>7</td> <td></td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>48</b></td> <td><b>44</b></td> <td><b>6</b></td> </tr> </tbody> </table> <ul style="list-style-type: none"> <li>49% supports parking controls in these streets and 45% do not. 6% were undecided. Therefore of those who expressed a definite view, a majority were in favour</li> <li>Clear majority in favour in Derwent Grove and Tintagel Crescent</li> <li>Melbourne Grove, when analysing the responses the majority of residents in Melbourne Grove, support a CPZ. Three replies from businesses do not support</li> <li>77 commuter / non residents, identified parking in these street at 11.00am on the weekday parking survey</li> </ul>	Street	Yes	No	Undecided	Derwent Grove	19	12		Elsie Road	7	10	3	Melbourne Grove	7	8	2	Oxonian Street			2	Tintagel Crescent	8	4	1	Tintagel Gardens	1	1		Zenoria Street	6	7		<b>TOTAL</b>	<b>48</b>	<b>44</b>	<b>6</b>	The scheme may cause displacement to roads on the periphery of the proposed area which could trigger the need for further consultation and funding.	<p>Will address the parking problems in these streets.</p> <p>Provides a logical CPZ boundary.</p> <p>Can be monitored over an 18 month trial period. Can be removed if unsuccessful.</p> <p>A 1 hour CPZ would be sufficient time for enforcement purposes within this small group of streets</p> <p>Businesses already have space prioritised for their customers and additional spaces will be created.</p>
Street	Yes	No	Undecided																																					
Derwent Grove	19	12																																						
Elsie Road	7	10	3																																					
Melbourne Grove	7	8	2																																					
Oxonian Street			2																																					
Tintagel Crescent	8	4	1																																					
Tintagel Gardens	1	1																																						
Zenoria Street	6	7																																						
<b>TOTAL</b>	<b>48</b>	<b>44</b>	<b>6</b>																																					
5	To introduce a one hour CPZ on an experimental basis in the following streets only: Derwent Grove, Elsie Road and Tintagel Crescent	<ul style="list-style-type: none"> <li>Response to the question “Do you agree with the proposed introduction of a controlled parking zone in your street?”:</li> </ul> <table border="1"> <thead> <tr> <th>Street</th> <th>Yes</th> <th>No</th> <th>Undecided</th> </tr> </thead> <tbody> <tr> <td>Derwent Grove</td> <td>19</td> <td>12</td> <td></td> </tr> <tr> <td>Elsie Road</td> <td>7</td> <td>10</td> <td>3</td> </tr> <tr> <td>Tintagel Crescent</td> <td>8</td> <td>4</td> <td>1</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>34</b></td> <td><b>26</b></td> <td><b>4</b></td> </tr> </tbody> </table> <ul style="list-style-type: none"> <li>53% supports parking controls in these streets and 41% do not. 6% were undecided. Therefore a majority in favour of a CPZ in these streets</li> <li>It would be appropriate to consider Tintagel Crescent and Elsie Road together due to their physical connection</li> </ul>	Street	Yes	No	Undecided	Derwent Grove	19	12		Elsie Road	7	10	3	Tintagel Crescent	8	4	1	<b>TOTAL</b>	<b>34</b>	<b>26</b>	<b>4</b>	<p>The scheme may cause displacement to roads on the periphery of the proposed area which could trigger the need for further consultation and funding.</p> <p>Elsie Road responded ‘no’ to the question “would you change your mind if a CPZ was introduced in a street next to yours?”</p>	<p>Will address the parking problems in these streets.</p> <p>Would mean that Elsie Road is not ‘sandwiched’ between two streets where there is support for a CPZ.</p>																
Street	Yes	No	Undecided																																					
Derwent Grove	19	12																																						
Elsie Road	7	10	3																																					
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Figure 19

Further analysis on options 3, 4 and 5

OPTION 3	Consultation results	Parking occupancy
 <p>Alternative layout showing the proposed parking places. A sign can be viewed on our website at <a href="http://southwark.gov.uk">southwark.gov.uk</a> or at the station.</p>	<p>Response Rate: 38%</p> <p><b>Question 3: Please rate the ability to find an on-street parking space near this address? (yourself)</b></p> <p>29% Easy (1) / Easy/Moderate (2) 65% Moderate/Difficult (4) / Difficult (5)</p> <p><b>Question 4: What time of day do you or your visitors have difficulty parking? (yourself)</b></p> <p>71% - Monday to Friday, daytime 13% - Never</p> <p><b>Question 5: Do you agree with the proposed introduction of a CPZ in your street:</b> Yes: 19 (61%)    No: 12 (39%)    Undecided: 0 (0%)</p>	<p><b>Parking surveys – Resident demand</b> Average resident vehicles parked at 6.00am over survey dates: 62 Average resident vehicles parked at 11.00am over survey dates: 50</p> <p><b>Parking surveys – commuters</b> Vehicles parked at 11.00am (weekday) Commuters (&gt;6 hours): 13 Vehicles parked at 11.00am (weekday) Non resident (3-6 hours): 2</p> <p><b>Pre and Post CPZ spaces</b> Current no. of spaces (5m) available for residents: 70 No. of spaces (5m) a CPZ will create for residents: 68</p>
 <p>Alternative layout showing the proposed parking places. A sign can be viewed on our website at <a href="http://southwark.gov.uk">southwark.gov.uk</a> or at the station.</p>	<p>Response Rate: 33%</p> <p><b>Question 3: Please rate the ability to find an on-street parking space near this address? (yourself)</b></p> <p>24% Easy (1) / Easy/Moderate (2) 57% Moderate/Difficult (4) / Difficult (5)</p> <p><b>Question 4: What time of day do you or your visitors have difficulty parking? (yourself)</b></p> <p>69% - Monday to Friday, daytime 11% - Never</p> <p><b>Question 5: Do you agree with the proposed introduction of a CPZ in your street:</b> Yes: 48 (49%)    No: 44 (45%)    Undecided: 6 (6%)</p>	<p><b>Parking surveys – Resident demand</b> Average resident vehicles parked at 6.00am over survey dates: 240 Average resident vehicles parked at 11.00am over survey dates: 196</p> <p><b>Parking surveys – commuters</b> Vehicles parked at 11.00am (weekday) Commuters (&gt;6 hours): 61 Vehicles parked at 11.00am (weekday) Non resident (3-6 hours): 16</p> <p><b>Pre and Post CPZ spaces</b> Current no. of spaces (5m) available for residents: 255 No. of spaces (5m) a CPZ will create for residents: 250</p>
 <p>Alternative layout showing the proposed parking places. A sign can be viewed on our website at <a href="http://southwark.gov.uk">southwark.gov.uk</a> or at the station.</p>	<p>Response Rate: 41%</p> <p><b>Question 3: Please rate the ability to find an on-street parking space near this address? (yourself)</b></p> <p>22% Easy (1) / Easy/Moderate (2) 64% Moderate/Difficult (4) / Difficult (5)</p> <p><b>Question 4: What time of day do you or your visitors have difficulty parking? (yourself)</b></p> <p>75% - Monday to Friday, daytime 13% - Never</p> <p><b>Question 5: Do you agree with the proposed introduction of a CPZ in your street:</b> Yes: 34 (53%)    No: 26 (41%)    Undecided: 4 (6%)</p>	<p><b>Parking surveys – Resident demand</b> Average resident vehicles parked at 6.00am over survey dates: 160 Average resident vehicles parked at 11.00am over survey dates: 130</p> <p><b>Parking surveys – commuters</b> Vehicles parked at 11.00am (weekday) Commuters (&gt;6 hours): 32 Vehicles parked at 11.00am (weekday) Non resident (3-6 hours): 10</p> <p><b>Pre and Post CPZ spaces</b> Current no. of spaces (5m) available for residents: 171 No. of spaces (5m) a CPZ will create for residents: 167</p>

## **Recommendations**

It is recommended that:

1. The options outlined in the preceding section are discussed at both Camberwell and Dulwich community council in January 2012.
2. That formal comment is sought from both community councils on those options.
3. That a key decision IDM be prepared that summarises the content of this report and to include those comments received by both community councils, this will be a decision taken by the Cabinet Member for Environment, Transport and Recycling in February 2012.

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Figure 3	<i>Graph – (How may vehicles do you park on Street?)</i>
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Figure 5	<i>Graph – (What time of day have difficulty parking)</i>
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Figure 7 and 7.1	<i>Graph – (Would you change your mind if a CPZ was introduced in street next to yours?)</i>
Figure 8	<i>Graph – (What type of bay you think there should be more of?)</i>
Figure 9	<i>Graph – (if parking controls were introduced, which controlled times would you prefer?)</i>
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Appendix 2	<i>Existing controls within the Grove Vale study area</i>
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Appendix 4	<i>Grove Vale consultation street notices locations</i>
Appendix 5	<i>Grove Vale consultation street notice</i>
Appendix 6	<i>Parking beat surveys (Summarised)</i>
Appendix 7	<i>OS land use map</i>
Appendix 8	<i>Parking beat surveys (Detailed)</i>
Appendix 9	<i>Pre and post CPZ spaces</i>
Appendix 10	<i>Consultation questionnaire responses – raw data</i>

## Version control

Version 1.1 Final for IDM

Author: Paul Gellard

Checked by: Tim Walker

Approved by: Matt Hill